

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



## **MEDICARE PLAN PAYMENT GROUP**

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TO: All Part D Plan Sponsors

FROM: Cheri Rice, Director /s/  
Medicare Plan Payment Group

SUBJECT: Contractor Change for Medicare Prescription Drug Benefit Final Part D Payment Process

DATE: October 12, 2016

Beginning September 2016, Pacific Consulting Group (PCG) is assisting CMS with the Medicare Prescription Drug Benefit final Part D payment process. As the new Reconciliation Support Contractor, PCG will continue to collect and analyze data and information related to the attestations for Prescription Drug Event/Direct and Indirect Remuneration (PDE/DIR), Plan-to-Plan (P2P), and Detailed DIR. PCG will also receive and review communications associated with reopening and reconsideration requests for the Part D payment reconciliation.

PCG will continue to use the existing Part D Payment Process Support website to support various aspects of the Part D payment reconciliation process. This website will continue to be utilized to organize reconciliation-related communications between Medicare Part D sponsors, CMS, and PCG. The appearance and functionality of this website will not change. The email address for the Reconciliation Support Contractor will also remain the same, [PartDPaymentSupport@acumenllc.com](mailto:PartDPaymentSupport@acumenllc.com). Note, however, that the mailing address for sending reconsideration requests will change. Information regarding the submission of reconsideration requests will be released in subsequent HPMS memoranda.

As in prior years, each sponsor must establish and maintain access to the Part D Payment Process Support website for the appropriate personnel. For issues regarding access to the website please contact [PartDPaymentSupport@acumenllc.com](mailto:PartDPaymentSupport@acumenllc.com) or (650) 558-8006.