



Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

Provider Compliance Group Special Open Door Forum

July 26, 2018

2:00-3:00 pm Eastern Time

Conference Call

Participant Dial-In Number: 1-(888)-989-4575

Conference ID: 3068545

Kevin Young

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Center for Program Integrity

Centers for Medicare and Medicaid Services

Medical Review Documentation Compliance and Technology Contract

- CVP, Fairfax, VA 22030
www.cvpcorp.com
 - Tasked with providing services to facilitate health care providers' medical record documentation and Medicare contractors' review of medical record documentation.
 - Mechanism:
 - Templates and Clinical Data Elements to assist providers in improving documentation.
- Participating CVP technical support for this SODF:
 - Dr. Mark Pilley, Medical Director, StrategicHealthSolutions
 - Robert Dieterle, CEO EnableCare, LLC

Agenda

- Introduction and background – Kevin Young
- Overview of effort to improve documentation – Dr. Mark Pilley
- Templates and clinical data elements – Robert Dieterle
- Q&A – Kevin Young
Robert Dieterle
Dr. Mark Pilley

Background on Improper Payment for Non-Emergency Ambulance Transportation (FY 2017 CERT Report)

- Non-Emergency Ambulance Transportation
 - Improper payment rate: 15.5 % (687 million dollars)
 - 57.3 % due to incomplete documentation

Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

The draft Non-Emergency Ambulance Transportation Templates and the associated Clinical Data Elements (CDEs) are available on the CMS.gov website which can be accessed through the link below:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Computer-Data-and-Systems/Electronic-Clinical-Templates/Other-Benefit-Templates/Other-Templates-Non-Emergency-Ambulance-Transportation.html>

Non-Emergency Ambulance Transportation

Order / Physician Certification Statement (PCS)	-- CDEs Draft R1.0e 7/20/2018 -- Template Draft R1.0e 7/20/2018
Progress Note	-- CDEs Draft R1.0e 7/20/2018 -- Template Draft R1.0e 7/20/2018
Prior Authorization (PA) Request	-- CDEs Draft R1.0e 7/20/2018 -- Template Draft R1.0e 7/20/2018

Also available with the Templates and CDEs:

The CMS presentation for the Special Open Door Forum -- “Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)”, held on July 26, 2018; 2:00-3:00 pm Eastern Time.

Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

What are Clinical Data Elements?

Definitions of the content of individual “fields” in a template

Each CDE has the following characteristics:

- Unique identification (e.g. PDN01, PND02)
- Name (e.g. Patient Name, Date of Birth)
- Data type (e.g. text, date, number, value from a set)
- Selection type (e.g. single, multiple)
- Value Set (list of allowed selections) (e.g. Items to orders, diagnoses)

Non-Emergency Ambulance Transportation

Example Clinical Data Elements (CDEs)

PBD: Patient/Beneficiary Demographics

PBD1: Patient's first name, last name and middle initial (text)

PBD2: Patient's date of birth (date: MM/DD/YYYY)

PBD3: Patient's Gender (Single selection from the value set: M/F/O)

PBD4: Patient's Medicare ID (Medicare ID format and check digit)

PND: Provider/NPP Demographics

PND1: Provider or Allowed NPP first name, last name, middle initial and suffix (text)

PND2: Provider NPI (Numeric with check digit)

PND3: Provider Telephone Number (xxx-xxx-xxxxx ext xxxx)

PND4: Provider Direct address (Direct address)

Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

Use of Color and Font for Templates and CDEs

- 1) CDEs in black Calibri are required
- 2) CDEs in *burnt orange Italics Calibri* are required if the condition is met
- 3) CDEs in *blue Times New Roman* are recommended but not required

General Template and CDE Information

USE of templates and CDEs

- Medicare does not require the use of these templates and CDEs for reimbursement for Non-Emergency Ambulance Transportation.
- CDEs are designed for incorporation into provider EHR templates used to collect information during a patient encounter, recording laboratory results, and placing an order.
- Optional elements are present to assist providers in documenting the encounter and recording any pertinent information.
- Templates are visual representations of the CDE and may be printed, completed and made part of the patient's medical record in the event the provider does not have an EHR or the EHR does not support the elements to show that Non-Emergency Ambulance Transportation services are medically necessary and appropriate based on Medicare documentation requirements.

Non-Emergency Ambulance Transportation Order / Physician Certification Statement (PCS) Templates and Clinical Data Elements (CDEs)

- Guidance
 - Purpose, Prior-Authorization, Important Information, Eligibility, Special Rule, Who can complete
- Template (sections) (note: CDEs are defined for all “fields”)
 - Required/*conditional* sections
 - Patient information
 - Certifying physician Information
 - Order
 - Date of order (if different from signature date)
 - Dates, origin and destination information, number of transports, procedure code, purpose (required services not available in current setting)
 - Reason(s) for non-emergency ambulance transportation
 - Certification and Signature, name, date ordered
 - Optional sections
 - None -- specific elements are optional (e.g. Date of Birth)

Non-Emergency Ambulance Transportation Progress Note Template and Clinical Data Elements (CDEs)

- Guidance
 - Purpose, Eligibility, Special Rule, Prior-Authorization, Important Information, Qualifying Documentation, Who can complete
- Template (sections) (note: CDEs are defined for all “fields”)
 - Required/*conditional* sections
 - Patient information
 - *Provider Information (if different from signing provider)*
 - Date and Purpose of evaluation
 - *Physical Examination*
 - *Non-Emergency Ambulance Transportation coverage questions*
 - *Treatment plan*
 - Transportation order
 - Signature, name, date, and NPI
 - Optional sections
 - Patient DOB, gender and Medicare ID
 - Chief complaint and related past medical history
 - Procedures, Medications and Allergies
 - Review of Systems
 - Assessment
 - Other Orders

Non-Emergency Ambulance Transportation Prior Authorization (PA) Request Template and Clinical Data Elements (CDEs)

- Guidance
 - Purpose, Important Information, Eligibility, Special Rule, Who can complete
- Template (sections) (note: CDEs are defined for all “fields”)
 - Required *sections*
 - Patient information
 - Certifying physician information
 - Ambulance supplier information
 - Dates, origin and destination information, number of transports, and procedure code
 - Requestor
 - Submission Date
 - Optional sections
 - None -- specific elements are optional (e.g. PTAN)

Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

Questions?

Non-Emergency Ambulance Transportation Templates and Clinical Data Elements (CDEs)

General Comments/Recommendations?

*Feedback and suggestions on the templates can be sent
to: clinicaltemplates@cms.hhs.gov*