

Centers for Medicare & Medicaid Services
Special Open Door Forum:
Future Development of the Quality Improvement Organization (QIO) Program
January 24, 2013
12:30 – 2:00 PM EDT
Conference Call Only

On Thursday, January 24, 2013, the Centers for Medicare & Medicaid Services (CMS), Center for Clinical Standards and Quality (CCSQ), will host a special Open Door Forum (ODF) on plans for redesigning the Quality Improvement Organization (QIO) Program in future years. QIOs serve as the keystone of CMS' national healthcare quality improvement program. QIOs convene providers, practitioners, and patients to build and share knowledge, spread best practices, and achieve wide-scale improvements in patient care, increases in population health, and decreases in health care costs for all Americans. More information about QIOs is online at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityImprovementOrgs/index.html>.

This ODF will seek to solicit feedback from stakeholders on innovative ways that QIOs, in partnership with CMS, can:

- Maximize learning and collaboration in healthcare quality improvement and value with local, state, and regional organizations.
- Demonstrate value to beneficiaries, patients, and taxpayers.
- Support the spread of new models of care.
- Help achieve the goals of the National Quality Strategy (see <http://www.ahrq.gov/workingforquality/>).

During the ODF, CMS will make a brief presentation and provide participants an opportunity to give verbal answers to a number of questions aimed at achieving the goals outlined above.

Discussion materials for this Special ODF will be available to download at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityImprovementOrgs/Future.html> by January 22, 2013.

We look forward to hearing specific feedback and partnering with the healthcare quality improvement community to shape the future of the QIO Program.

Special Open Door Forum Participation Instructions:

Dial: 1-800-837-1935 (toll free)

Reference Conference ID#: 90637068

Note: TTY Communications Relay Services are available for the Hearing Impaired.

For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

An audio recording and transcript of this Special Open Door Forum will be posted to the Special Open Door Forum website: <http://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/index.html> and will be accessible for downloading beginning in **February 2013** and will be available for 30 days.