



Center for Clinical Standards and Quality/Survey & Certification Group

Ref: S&C: 15-30-ALL
REVISED 05.08.15

DATE: February 27, 2015

TO: State Survey Agency Directors

FROM: Director
Survey and Certification Group

SUBJECT: Administrative Changes for Two Centers for Medicare & Medicaid Services (CMS) - Approved Accrediting Organizations (AOs)

*****Revised to clarify that CHAP's legal name should be used on all official documents and correspondence*****

Memorandum Summary

- **AO Name and Domain Changes** – Det Norske Veritas Healthcare, Inc. (DNVHC's) new legal name is DNV Healthcare USA, Inc. DNVHC's new trade name is DNV GL - Healthcare. The new acronym is DNV GL. Please use the *trade name* and *acronym* on all official documents and correspondence. The domain name for all email addresses is @dnvgl.com and was effective January 5, 2015.
- **AO Name Change** - The Community Health Accreditation Program (CHAP) continues to use the legal name Community Health Accreditation Program, but began to do business as the Community Health Accreditation Partner, effective January 1, 2015. **Please continue to use the legal name on all official documents and correspondence.** The organization continues to use the acronym CHAP with a new logo and trade name.

The CMS is announcing administrative changes for two of the CMS-approved AOs. This notice is directed to CMS Central Office (CO) and Regional Office (RO) survey and certification staff and their managers, State Survey Agencies (SAs), SA and RO training coordinators, and the healthcare industry at large.

- Updated AO contact lists for the ROs have been sent to the RO email-boxes.
- AO contact lists for prospective customers and deemed facility complaints have been updated with new AO names and email addresses, as applicable, on the AO website: <http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Accreditation.html>.

The name changes for each of the AOs do not represent a change in ownership. Please use DNV GL's new trade name **and CHAP's legal name** on all **official documents and** correspondence to the AOs, effective immediately.

Contact: Any questions or concerns should be directed to the corresponding CMS RO. The CMS CO resource specialist is Barbara Easterling. Inquiries may be sent to Barbara.Easterling@cms.hhs.gov or AOMailbox@cms.hhs.gov.

Effective Date: Immediately. This policy should be communicated with all survey and certification staff, their managers and the State/Regional Office training coordinators within 30 days of this memorandum.

/s/

Thomas E. Hamilton

cc: Survey and Certification Regional Office Management