



**Center for Clinical Standards and Quality/Survey & Certification Group**

**Ref: S&C: 13-34-ALL**

**DATE:** May 24, 2013

**TO:** State Survey Agency Directors

**FROM:** Director  
Survey and Certification Group

**SUBJECT:** Release of Mandatory Surveyor Training Program on Care of Persons with Dementia and Unnecessary Antipsychotic Medication Use – Release of Third Video

**Memorandum Summary**

- **Release of Training Materials:** The Survey and Certification Group (SCG) is providing the third and final training program on the care of persons with dementia and unnecessary antipsychotic medication use. The first two programs were made available in January 2013; the third program will be released after May 31, 2013.
- **Program Content and Design:** The third program is a video-streaming that discusses how to cite severity. The first program provides survey basics related to care of persons with dementia and unnecessary medications. The second program is an interactive self-study with video clips that walks through portions of an actual nursing home survey.
- **Target Audience:** These three programs are mandatory for all State and Regional Office surveyors and optional for other interested personnel. Surveyors have until August 31, 2013 to view the final training. The deadline to view the first two programs was April 30, 2013.

**Purpose**

The Survey and Certification Group will provide three training programs on care of persons with dementia and unnecessary antipsychotic medication use. The first two programs were released in January 2013. The third installment in this series will be available after May 31, 2013.

The third installment of the training addresses how to cite severity level and other aspects of deficiency citations in more detail, based on new guidance at F309, Care of Residents with Dementia, and revised guidance at F329. The third and final training is 35 minutes in length.

**How to Access these Videos for Surveyors**

If you are a surveyor and wish to receive credit for viewing the programs follow the instructions below.

1. Go to <http://surveyortraining.cms.hhs.gov>
2. Click on the “I am a Surveyor” tab
3. Click on the “Reduction in Unnecessary Medications in Nursing Homes” at the menu at the top of the screen
4. Click on the program that you wish to view

**How to Access these Videos for Non-Surveyors**

If you are a provider or do not wish to receive credit for viewing the program follow the instructions below.

1. Go to <http://surveyortraining.cms.hhs.gov>
2. Click on the “I am a Provider” tab
3. Click on the “Reduction in Unnecessary Medications in Nursing Homes” at the menu at the top of the screen
4. Click on the program that you wish to view

For webinar technical questions contact Duva Clyburn at [Duva.clyburn@cms.hhs.gov](mailto:Duva.clyburn@cms.hhs.gov) or Etolia Biggs at [Etolia.biggs@cms.hhs.gov](mailto:Etolia.biggs@cms.hhs.gov).

Please provide this information to your surveyors and let us know if they have any difficulty accessing these programs.

/s/

Thomas E. Hamilton

cc: Survey and Certification Regional Office Management