

Process for Centers for Medicare & Medicaid Services (CMS) Approval of Credentialing Organizations

Any organization that would like to be designated as a CMS-approved credentialing organization for ventricular assist devices as destination therapy must provide the following information:

- Organization's name and complete address;
- Point-of-contact for questions with telephone number and email address;
- Description of the organization's credentialing process and timelines;
- Current credentialing standards with version number;
- Tabular comparison of the organization's current credentialing standards with the criteria outlined in National Coverage Determination (NCD) Section 20.9.1 specifically stating how each standard ensures that credentialed facilities meet the criteria outlined in the NCD.

This information must be submitted electronically to caginqueries@cms.hhs.gov. CMS will review this information to ensure that the credentialing organization standards meet the NCD criteria.

When the review is complete and satisfactory, CMS will include the name of the approved credentialing organization on the CMS web site at <http://www.cms.gov/Medicare/Medicare-General-Information/MedicareApprovedFacilitie/VAD-Destination-Therapy-Facilities.html>. Each newly approved credentialing organization will also receive a formal letter from CMS stating the official approval date as well as the approved version of standards.