

## APPENDIX C: HELPFUL IRF RESOURCES

### Data Submission and Data Validation

Email: [help@qtso.com](mailto:help@qtso.com)

Phone: 1-800-339-9313

Examples of issues this resource can help you with:

- Accessing QIES (username and password)
- Data/record submissions
- CMG Grouper classification
- Submission/validation reports
- CASPER reports
- jIRVEN

### Data Submission VPN Secure Connection (CMSNet)

Email: [mdcn.mco@palmettogba.com](mailto:mdcn.mco@palmettogba.com)

Phone: 1-888-238-2122

Example of issues this resource can help you with:

- Accessing CMSNet Juniper client (username and password)

### IRF-PAI Clinical Items

Email: [IRF.questions@cms.hhs.gov](mailto:IRF.questions@cms.hhs.gov)

Examples of issues this resource can help you with:

- Identification, payer, medical, and discharge information

### IRF Medicare Policy

Email: [IRFcoverage@cms.hhs.gov](mailto:IRFcoverage@cms.hhs.gov)

Examples of issues this resource can help you with:

- IRF Medicare reimbursement
- Claims/billing
- Eligibility and coverage requirements
- Therapy time requirements
- IRF-PAI requirements (for non-quality sections)

### Quality Reporting Program (QRP)

Email: [IRF.questions@cms.hhs.gov](mailto:IRF.questions@cms.hhs.gov)

Examples of issues this resource can help you with:

- IRF QRP requirements
- IRF QRP data submission timelines

- Pressure ulcer/injury coding
- Pressure ulcer/injury staging
- Functional status and risk adjuster coding
- Drug Regimen Review coding
- Falls coding
- IRF QRP provider training materials
- General quality reporting questions

## IRF Public Reporting Help Desk

Email: [IRFPRQuestions@hhs.gov](mailto:IRFPRQuestions@hhs.gov)

Examples of issues this resource can help you with:

- CASPER Review and Correct reports
- CASPER Quality Measure Reports
- Provider Preview reports
- IRF Compare website
- IRF data on Data.Medicare.gov

## CDC and NHSN

Email: [NHSN@cdc.gov](mailto:NHSN@cdc.gov)

Examples of issues this resource can help you with:

- Centers for Disease Control (CDC) Quality Measure data: catheter associated urinary tract infections (CAUTI) and influenza vaccination coverage among healthcare personnel
- National Healthcare Safety Network enrollment and reporting

## IRF QRP Reconsideration Process

Email: [IRFQRPReconsiderations@cms.hhs.gov](mailto:IRFQRPReconsiderations@cms.hhs.gov)

Examples of issues this resource can help you with:

- How to file a request if you receive a letter of non-compliance from CMS
- Deadline for filling a Request for Reconsideration
- How to dispute a finding of non-compliance with the QRP reporting requirements that can lead to a 2% payment reduction
- Requesting information about ACA 3004 IRF QRP payment reduction for failure to report required quality data

## PC Pricer Issues

Email: [PCPricers@cms.hhs.gov](mailto:PCPricers@cms.hhs.gov)

- IRF PC pricer questions

## IRF Vendor Issues

Email: [IRFTechIssues@cms.hhs.gov](mailto:IRFTechIssues@cms.hhs.gov)

Examples of issues this resource can help you with:

- IRF-PAI data specifications
- VUT (vendor tool to ensure software meets CMS requirements and will pass ASAP edits)
- Technical questions that are related to IRF-PAI data specifications

## Additional IRF Information

### CMS publications related to the IRF PPS

Website: <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/index.html>

### Clarifications for IRF Coverage requirements

Website: <https://cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/Coverage.html>

### Information for IRF PPS claims and the matching process with the IRF-PAI

Website: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1342.pdf>

### IRF Quality Reporting Program information

Website: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/IRF-Quality-Reporting/index.html>

*[This page intentionally left blank.]*