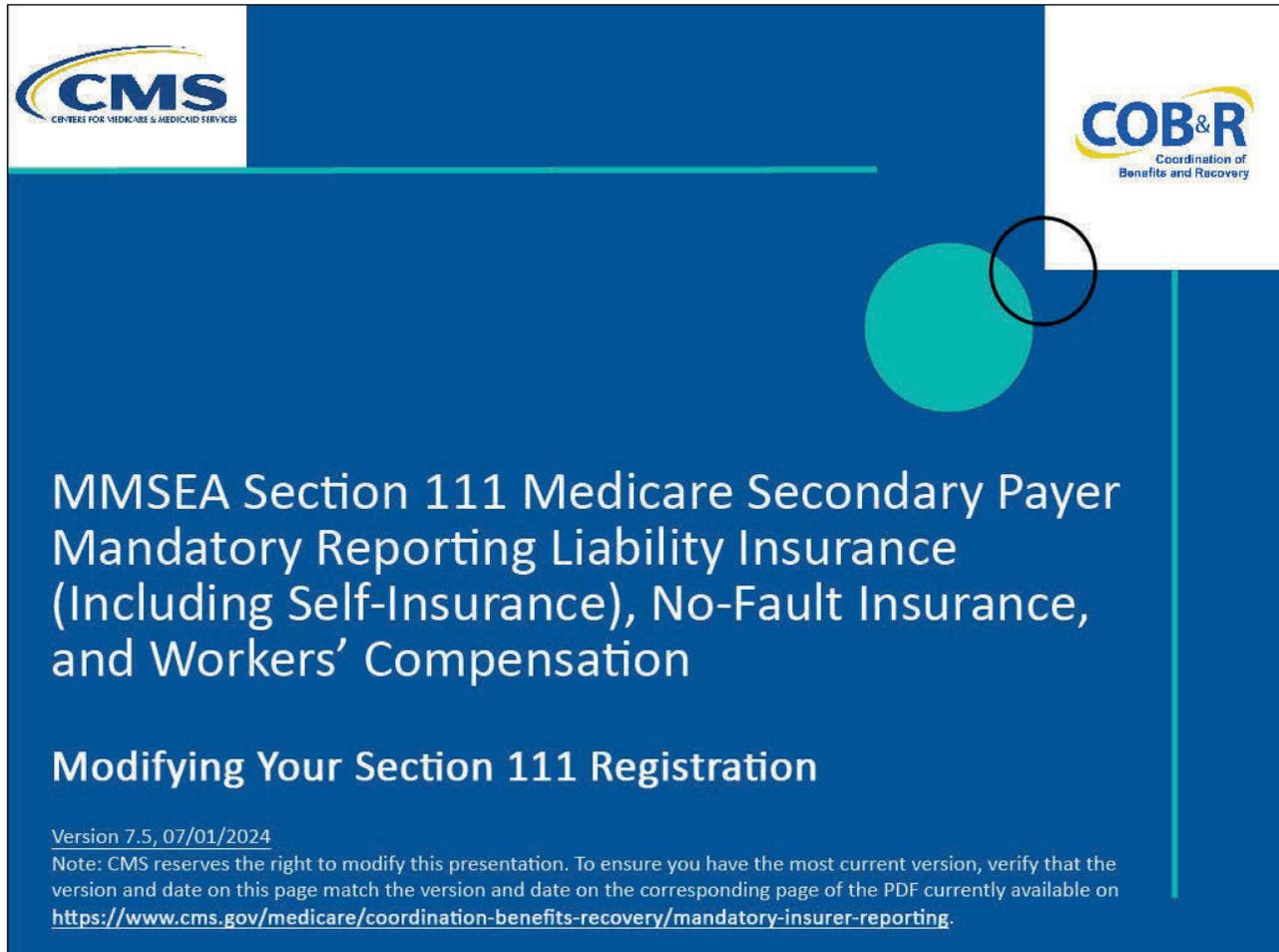


## Modifying Your Section 111 Registration Introduction

### Slide 1 of 16 - Modifying Your Section 111 Registration Introduction



**CMS**  
CENTERS FOR MEDICARE & MEDICAID SERVICES

**COB&R**  
Coordination of  
Benefits and Recovery

# MMSEA Section 111 Medicare Secondary Payer Mandatory Reporting Liability Insurance (Including Self-Insurance), No-Fault Insurance, and Workers' Compensation

## Modifying Your Section 111 Registration

Version 7.5, 07/01/2024

Note: CMS reserves the right to modify this presentation. To ensure you have the most current version, verify that the version and date on this page match the version and date on the corresponding page of the PDF currently available on <https://www.cms.gov/medicare/coordination-benefits-recovery/mandatory-insurer-reporting>.

### Slide notes

Welcome to the Modifying Your Section 111 Registration course.

Note: This module applies to Responsible Reporting Entities (RREs) that will be submitting Section 111 claim information via an electronic file submission as well as those RREs that will be submitting this information via Direct Data Entry (DDE).

**Slide 2 of 16 - Disclaimer**

## Disclaimer

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the MMSEA Section 111 implementation. All affected entities are responsible for following the instructions found at the following link:

<https://www.cms.gov/medicare/coordination-benefits-recovery/mandatory-insurer-reporting>.

**Slide notes**

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All affected entities are responsible for following the instructions found at the following link: [CMS NGHP Website](#).

**Slide 3 of 16 - Course Overview**

## Course Overview

- PAID Act
- Abandoned RRE IDs
- Ceasing Use of an RRE ID
- Transition of Reporting
- Changing Reporting Agents
- Changing RRE Information



**Slide notes**

This course provides information regarding the PAID Act, steps RREs must take if changes occur after their initial Section 111 registration is completed including abandoned RRE IDs, ceasing use of an RRE ID, transition of reporting, changing reporting agents, and changing RRE information.

**Slide 4 of 16 - PAID Act**

## PAID Act

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act, also known as the PAID Act, requiring that CMS provide Non-Group Health Plans with a Medicare beneficiary's Part C and Part D enrollment information for the past 3 years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.

**Slide notes**

The Medicare Secondary Payer (MSP) policy is designed to ensure that the Medicare Program does not pay for healthcare expenses for which another entity is legally responsible. To aid settling parties in determining this information, Congress has enacted the Provide Accurate Information Directly Act also known as the PAID Act requiring that CMS provide Non-Group Health Plans with a Medicare beneficiary's Part C and Part D enrollment information for the past three years.

This information will be provided both online and offline in the NGHP Query Response File. Additionally, CMS has requested that this solution also include the most recent Part A and Part B Entitlement dates.

To support the PAID Act, the Query Response File will be updated to include Contract Number, Contract Name, Plan Number, Coordination of Benefits (COB) Address, and Entitlement Dates for the last three years (up to 12 instances) of Part C and Part D coverage. The updates will also include the most recent Part A and Part B entitlement dates.

**Slide 5 of 16 - Abandoned RRE IDs**

## Abandoned RRE IDs

- Contact your assigned EDI Representative to delete an RRE ID that you
  - Erroneously registered
  - No longer need
  - Abandoned when you started the registration process over and will not use for Section 111 file submission
- Unused RRE IDs may trigger automated warning notifications and follow-up by the BCRC
- Delete requests should only be made for RRE IDs that have never been used for production file submission

**Slide notes**

RREs will contact their assigned Electronic Data Interchange (EDI) Representative to delete an RRE ID that they erroneously registered, is no longer needed, or have abandoned when they started the registration process over and will not use for Section 111 file submission.

Unused RRE IDs may trigger automated warning notifications and follow-up by the Benefits Coordination & Recovery Center (BCRC) to the associated Authorized Representative and/or Account Manager.

Delete requests should only be made for RRE IDs that have never been used for production file submission.

**Slide 6 of 16 - Ceasing Use of an RRE ID**

## Ceasing Use of an RRE ID

- Contact EDI Representative to cease use of an RRE ID that was used for production reporting due to
  - Changes in reporting structure
  - Changes to what entity is named as the RRE
  - Ceasing business operations
  - Other reasons
- Inform EDI Representative of circumstances affecting change
- Since the RRE ID was used to report production files, it will not be deleted

**Slide notes**

RREs will contact their assigned EDI Representative when they have been reporting production Section 111 files under an RRE ID but will cease reporting under that RRE ID in the future due to changes in their reporting structure, changes to what entity is named as the RRE, ceasing business operations, or other reasons.

RREs will inform their EDI Representative of circumstances affecting the change. Note: since the RRE ID was used to report production files, it will not be deleted.

**Slide 7 of 16 - Transition of Reporting**

**Transition of Reporting**

- RRE and EDI Representative will create a transition plan

RRE ID status will change to an inactive status after last production file/DDE submission has been processed

Information for the RRE ID will remain in the BCRC system	Production data submissions will no longer be accepted/expected	Automatic generation of the Late File submission emails and subsequent follow-up contact by BCRC will be prevented
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**Slide notes**

You and your EDI Representative will create a transition plan and your EDI Representative will change the status of your RRE ID to an inactive status after your last production file/DDE submission has been processed.

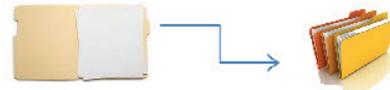
Once this is completed, information for the RRE ID will remain in the BCRC Section 111 system. However, production data submissions will no longer be accepted or expected.

This change in RRE ID status will prevent the automatic generation of the Late File Submission emails and subsequent follow-up contact by the BCRC to your Authorized Representative and Account Manager related to Section 111 reporting compliance.

**Slide 8 of 16 - Transition of Reporting**

## Transition of Reporting

- Responsibility of the RREs involved in transition
- The BCRC cannot supply a file of previously submitted and accepted records for use in the transition
- New RRE may register for a new RRE ID or report the transitioned claim detail records under one of its existing RRE IDs
- New RRE may update and delete records previously submitted by the former RRE under a different RRE ID as long as the key fields for the records match
- RRE IDs do not need to match

**Slide notes**

The transition of reporting responsibility from one RRE to another is the responsibility of the RREs involved.

The BCRC cannot supply a file of previously submitted and accepted records for use in the transition by the new or former RRE or their reporting agents.

The new RRE may register for a new RRE ID or report the transitioned claim detail records under one of its existing RRE IDs.

The new RRE may update and delete records previously submitted by the former RRE under a different RRE ID as long as the key fields for the records match. The RRE IDs do not need to match.

The Beneficiary Lookup Response page for NGHP RREs will be modified to include a function to access a new Part C History page as well as a function to access a new Part D History page.

**Slide 9 of 16- Transition of Reporting**

## Transition of Reporting

- Former RRE must NOT delete previously submitted and accepted records
- If ORM previously reported has ended, send update transactions with applicable Termination Dates
- New RRE may send
  - Add transactions for new ORM and new claims with TPOC
  - Update transactions to change existing records with new information
- See NGHP User Guide Technical Information Chapter IV

**Slide notes**

The former RRE must NOT delete previously submitted and accepted records. If the Ongoing Responsibility for Medicals (ORM) previously reported has ended, then update transactions will be sent with applicable Termination Dates.

The new RRE may send add transactions for new ORM and new claims with Total Payment Obligation to Claimant (TPOC) or update transactions to change existing records with new information such as the new RRE Tax Identification Number (TIN).

Please see the NGHP User Guide Technical Information Chapter IV for more information on submitting claims with ORM and submitting add, delete, and update transactions.

Note: DDE RREs accessing certain pages in the COBSW Section 111 will not see the “Transaction Remaining” field as the lookup is not limited for those RREs.

**Slide 10 of 16 - Changing Reporting Agents**

## Changing Reporting Agents

New agent will continue to submit files under the RRE's existing RRE ID(s)

The BCRC cannot supply a file of previously submitted and accepted records for the RRE IDs

- Responsibility of the RRE to coordinate the transition of reporting from the former agent to the new agent

**Slide notes**

If an RRE is changing reporting agents, the new agent will continue to submit files under the RRE's existing RRE ID(s). Again, the BCRC cannot supply a file of previously submitted and accepted records for the RRE IDs.

It is the RRE's responsibility to coordinate the transition of reporting from the former agent to the new agent.

**Slide 11 of 16 - Changing Reporting Agents**

## Changing Reporting Agents

- Individuals from the new reporting agent will be given access to the RRE ID on the Section 111 COBSW
- Account Manager for the RRE ID can give access by
  - Using Designee Maintenance action on Section 111 COBSW RRE Listing page
  - Invite individuals as Account Designees
- New agent may use their Section 111 COBSW login IDs
  - For access to the RRE ID on the Section 111 COBSW
  - HTTPS and SFTP file transmission methods
- Account Manager will remove Account Designees associated with former agent from their RRE ID account on the Section 111 COBSW
- Contact EDI Representative with any questions

**Slide notes**

Individuals from the new reporting agent will be given access to the RRE ID on the Section 111 Coordination of Benefits Secure Website (COBSW).

This can be done by the Account Manager for the RRE ID by using the Designee Maintenance action off the RRE Listing page and inviting these individuals as Account Designees.

The new agent may then use their Section 111 COBSW login IDs for access to the RRE ID on the Section 111 COBSW as well as for the Hypertext Transfer Protocol over Secure Socket Layer (HTTPS) and Secure File Transfer Protocol (SFTP) file transmission methods.

The Account Manager will remove any Account Designees associated with the former agent from their RRE ID account on the Section 111 COBSW.

If you have questions regarding your specific circumstances related to ceasing or transitioning reporting, please contact your EDI Representative.

**Slide 12 of 16 - Changing RRE Information**

## Changing RRE Information

- After registration is completed on the Section 111 COBSW, Account Manager may update certain RRE profile information
  - Use the RRE information action off the RRE Listing page to update the
    - RRE name, address and telephone
    - Invite new Account Designees
    - Remove Account Designee access to the RRE ID
    - Change from HTTPS or SFTP to DDE

**Slide notes**

After registration is completed on the Section 111 COBSW, your Account Manager may update certain information related to the RRE profile.

After logging on to the Section 111 COBSW, Account Managers may use the RRE Information action off the RRE Listing page to update the RRE name, address, and telephone information.

Account Managers may also invite new Account Designees and remove access to the RRE ID as appropriate.

Account Managers may also change the HTTPS or SFTP file submission method to DDE (if the RRE indicated they had less than 500 paid claims per year during registration as specified in the NGHP User Guide Technical Information Chapter IV).

**Slide 13 of 16 - Changing RRE Information**

## Changing RRE Information

- Contact EDI Representative to update other information such as
  - Reporting agent
  - Changing from one file transmission method to another
  - Changing from DDE to a file transmission method
  - 500 claim limit for DDE
  - TIN associated with the RRE ID
  - Change your Authorized Representative or Account Manager
- All Section 111 COBSW users may update personal information associated with their login ID such as email address or phone number after logging on to the site

**Slide notes**

Contact your EDI Representative to update other information such as changing reporting agent, changing from one file transmission method to another, changing from DDE to a file transmission method, overriding the 500-claim limit for DDE, or changing the TIN associated with the RRE ID.

You must also contact your EDI Representative to change your Authorized Representative or Account Manager to a different individual.

Note that all users of the Section 111 COBSW may update their own personal information associated with their login ID such as email address or phone number after logging on to the site.

**Slide 14 of 16 - Course Summary**

## Course Summary

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**Slide notes**

This course provided information regarding the PAID Act, steps RREs must take if changes occur after their initial Section 111 registration is completed including abandoned RRE IDs, ceasing use of an RRE ID, transition of reporting, changing reporting agents, and changing RRE information.

**Slide 15 of 16 - Conclusion**



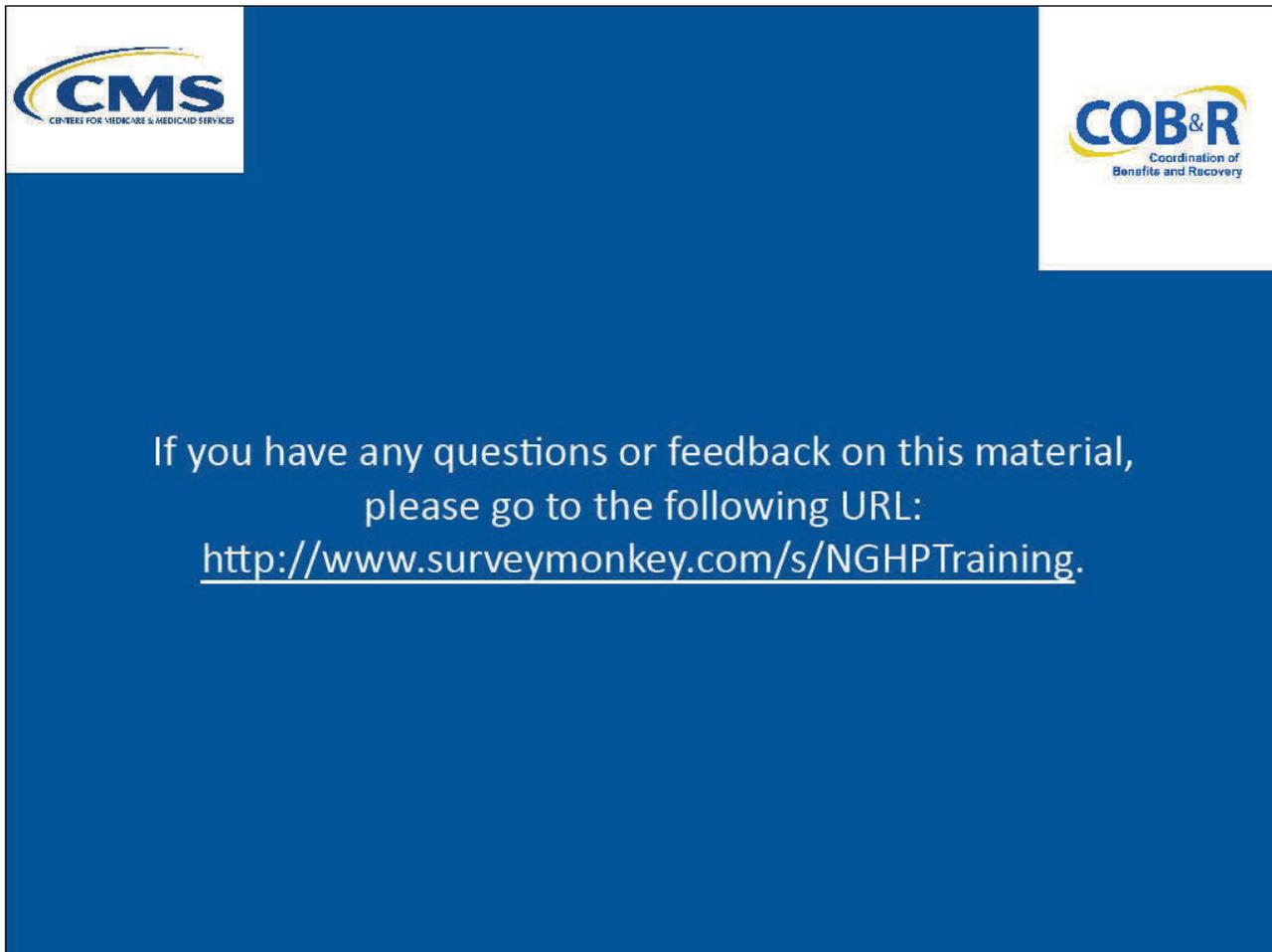
You have completed the  
Modifying Your Section 111 Registration course.  
Information in this presentation can be referenced by  
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**Slide notes**

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This document is available for download at the following link: [CMS NGHP Website](#).

**Slide 16 of 16 - NGHP Training Survey**



The slide features a dark blue background. In the top-left corner is the CMS logo (Centers for Medicare & Medicaid Services). In the top-right corner is the COB&R logo (Coordination of Benefits and Recovery). The central text, in white, reads: "If you have any questions or feedback on this material, please go to the following URL: <http://www.surveymonkey.com/s/NGHPTraining>."

**Slide notes**

If you have any questions or feedback on this material, please go to the following URL: [NGHP Training Survey](http://www.surveymonkey.com/s/NGHPTraining).