

## Texas Medicare-Medicaid Plan Quality Withhold Analysis Results

### Demonstration Year 1 (Calendar Years 2015 – 2016)

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The Medicare-Medicaid Financial Alignment Initiative (FAI) seeks to better serve people who are dually eligible for Medicare and Medicaid by testing person-centered, integrated care models. In order to ensure that dually eligible individuals receive high quality care and to encourage quality improvement, both Medicare and Medicaid withheld a percentage of their respective components of the capitation rate paid to each Medicare-Medicaid Plan (MMP) participating in a capitated model demonstration under the FAI. MMPs are eligible for repayment of the withheld amounts subject to their performance on a combination of CMS Core and State-Specific quality withhold measures.<sup>1</sup> For each measure, MMPs earn a “met” or “not met” designation depending on their achieved rate relative to the benchmark level. Based on the total number of measures met, MMPs receive a quality withhold payment according to the following tiered scale:

Percent of Measures Met	Percent of Withhold MMP Receives
0-19%	0%
20-39%	25%
40-59%	50%
60-79%	75%
80-100%	100%

This report provides the results of the quality withhold analysis for MMPs in the Texas Dual Eligible Integrated Care Project for Demonstration Year (DY) 1, which includes Calendar Years (CY) 2015 and 2016 (when a demonstration year crosses two calendar years, the quality withhold analysis is conducted separately for each calendar year). On the following pages, Table 1 (2015) and Table 4 (2016) provide results for each CMS Core measure; Table 2 (2015) and Table 5 (2016) provide results for each State-Specific measure; and Table 3 (2015) and Table 6 (2016) provide summary results for the quality withhold analysis. When interpreting this information, note that some measures are designed to be competitive (e.g., the benchmark for the CMS Core Assessments measure is calculated separately for each demonstration based on the rate achieved by the highest scoring MMP minus ten percentage points); therefore, an MMP’s performance may be considered adequate even if its rate did not meet the benchmark level.

For more information about the quality withhold methodology, measures, and benchmarks, refer to the Medicare-Medicaid Capitated Financial Alignment Model CMS Core Quality Withhold Technical Notes for DY 1 and the Texas Quality Withhold Technical Notes for DY 1. These documents are available on the CMS website at the following link: <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPQualityWithholdMethodologyandTechnicalNotes.html>.

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<sup>1</sup> CMS Core measures apply consistently across all capitated model demonstrations, unless a certain measure is inapplicable due to differences in demonstration design or timing/enrollment constraints. State-Specific measures apply to a specific capitated model demonstration. Note that the number, type, and complexity of State-Specific measures vary depending on key areas of interest for the respective demonstration.

## CY 2015 Quality Withhold Results

**Table 1: CMS Core Measure Results – CY 2015**

Medicare-Medicaid Plan	CW1 – Assessments	CW2 – Consumer Governance Board	CW4 – Encounter Data
	Benchmark: 84%	Benchmark: 100% Compliance	Benchmark: 80%
Amerigroup Texas, Inc.	Met	Met	Not Met
HealthSpring Life & Health Insurance Company, Inc.	Met	Met	Not Met
Molina Healthcare of Texas, Inc.	Met	Met	Not Met
Superior Health Plan, Inc.	Met	Met	Met
UnitedHealthcare Community Plan of Texas, LLC	Not Met	Met	Not Met

**Table 2: Texas State-Specific Measure Results – CY 2015**

Medicare-Medicaid Plan	TXW2 – Nursing Facility Transition
	Benchmark: 10%
Amerigroup Texas, Inc.	Met
HealthSpring Life & Health Insurance Company, Inc.	Met
Molina Healthcare of Texas, Inc.	Met
Superior Health Plan, Inc.	Met
UnitedHealthcare Community Plan of Texas, LLC	Met

**Table 3: Quality Withhold Analysis Summary Results – CY 2015**

Medicare-Medicaid Plan	# of Measures in Analysis			# of Measures Met			% of Measures Met			% of Withhold Received
	Core	State	Total	Core	State	Total	Core	State	Total	
Amerigroup Texas, Inc.	3	1	4	2	1	3	67%	100%	75%	75%
HealthSpring Life & Health Insurance Company, Inc.	3	1	4	2	1	3	67%	100%	75%	75%
Molina Healthcare of Texas, Inc.	3	1	4	2	1	3	67%	100%	75%	75%
Superior Health Plan, Inc.	3	1	4	3	1	4	100%	100%	100%	100%
UnitedHealthcare Community Plan of Texas, LLC	3	1	4	1	1	2	33%	100%	50%	50%
<b>Texas Averages</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>67%</b>	<b>100%</b>	<b>75%</b>	<b>75%</b>

## CY 2016 Quality Withhold Results

**Table 4: CMS Core Measure Results – CY 2016**

Medicare-Medicaid Plan	CW1 – Assessments	CW2 – Consumer Governance Board	CW3 – Customer Service <sup>2</sup>	CW4 – Encounter Data	CW5 – Getting Appointments and Care Quickly <sup>2</sup>
	Benchmark: 89%	Benchmark: 100% Compliance	Benchmark: 86%	Benchmark: 80%	Benchmark: 74%
Amerigroup Texas, Inc.	Met	Met	N/A	Not Met	Met
HealthSpring Life & Health Insurance Company, Inc.	Not Met	Met	N/A	Met	Not Met
Molina Healthcare of Texas, Inc.	Met	Met	Not Met	Met	Not Met
Superior Health Plan, Inc.	Met	Met	N/A	Met	Not Met
UnitedHealthcare Community Plan of Texas, LLC	Not Met	Met	N/A	Met	Not Met

**Table 5: Texas State-Specific Measure Results – CY 2016**

Medicare-Medicaid Plan	TXW1 – STAR+PLUS Long-Term Services and Supports Preferences <sup>3</sup>	TXW2 – Nursing Facility Transition	TXW3 – Annual Plan of Care Update
	Benchmark: 55%	Benchmark: 10%	Benchmark: 86%
Amerigroup Texas, Inc.	N/A	Met	Not Met
HealthSpring Life & Health Insurance Company, Inc.	N/A	Met	Not Met
Molina Healthcare of Texas, Inc.	N/A	Met	Not Met
Superior Health Plan, Inc.	N/A	Met	Met
UnitedHealthcare Community Plan of Texas, LLC	N/A	Met	Not Met

<sup>2</sup> CMS Core measures CW3 and CW5 are based on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. For these measures, “N/A” indicates that the MMP’s score had very low reliability. In such cases, the measure was removed from the quality withhold analysis.

<sup>3</sup> Texas State-Specific measure TXW1 is also based on the CAHPS survey. For this measure, “N/A” indicates that the MMP’s denominator did not meet or exceed the state-required threshold of 61 responses. In such cases, the measure was removed from the quality withhold analysis.

**Table 6: Quality Withhold Analysis Summary Results – CY 2016**

Medicare-Medicaid Plan	# of Measures in Analysis			# of Measures Met			% of Measures Met			% of Withhold Received
	Core	State	Total	Core	State	Total	Core	State	Total	
Amerigroup Texas, Inc.	4	2	6	3	1	4	75%	50%	67%	75%
HealthSpring Life & Health Insurance Company, Inc.	4	2	6	2	1	3	50%	50%	50%	50%
Molina Healthcare of Texas, Inc.	5	2	7	3	1	4	60%	50%	57%	50%
Superior Health Plan, Inc.	4	2	6	3	2	5	75%	100%	83%	100%
UnitedHealthcare Community Plan of Texas, LLC	4	2	6	2	1	3	50%	50%	50%	50%
<b>Texas Averages</b>	<b>4</b>	<b>2</b>	<b>6</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>62%</b>	<b>60%</b>	<b>61%</b>	<b>65%</b>