

Illinois Medicare-Medicaid Plan Quality Withhold Analysis Results Demonstration Year 1 (Calendar Years 2014 – 2015)

The Medicare-Medicaid Financial Alignment Initiative (FAI) seeks to better serve people who are dually eligible for Medicare and Medicaid by testing person-centered, integrated care models. In order to ensure that dually eligible individuals receive high quality care and to encourage quality improvement, both Medicare and Medicaid withheld a percentage of their respective components of the capitation rate paid to each Medicare-Medicaid Plan (MMP) participating in a capitated model demonstration under the FAI. MMPs are eligible for repayment of the withheld amounts subject to their performance on a combination of CMS Core and State-Specific quality withhold measures.¹ For each measure, MMPs earn a “met” or “not met” designation depending on their achieved rate relative to the benchmark level. Based on the total number of measures met, MMPs receive a quality withhold payment according to the following tiered scale:

Percent of Measures Met	Percent of Withhold MMP Receives
0-19%	0%
20-39%	25%
40-59%	50%
60-79%	75%
80-100%	100%

This report provides the results of the quality withhold analysis for MMPs in the Illinois Medicare-Medicaid Alignment Initiative for Demonstration Year (DY) 1, which includes Calendar Years (CY) 2014 and 2015 (when a demonstration year crosses two calendar years, the quality withhold analysis is conducted separately for each calendar year). On the following pages, Table 1 (2014) and Table 4 (2015) provide results for each CMS Core measure; Table 2 (2014) and Table 5 (2015) provide results for each State-Specific measure; and Table 3 (2014) and Table 6 (2015) provide summary results for the quality withhold analysis. When interpreting this information, note that some measures are designed to be competitive (e.g., the benchmark for the CMS Core Assessments measure is calculated separately for each demonstration based on the rate achieved by the highest scoring MMP minus ten percentage points); therefore, an MMP’s performance may be considered adequate even if its rate did not meet the benchmark level.

For more information about the quality withhold methodology, measures, and benchmarks, refer to the Medicare-Medicaid Capitated Financial Alignment Model CMS Core Quality Withhold Technical Notes for DY 1 and the Illinois Quality Withhold Technical Notes for DY 1. These documents are available on the CMS website at the following link: <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPQualityWithholdMethodologyandTechnicalNotes.html>.

¹ CMS Core measures apply consistently across all capitated model demonstrations, unless a certain measure is inapplicable due to differences in demonstration design or timing/enrollment constraints. State-Specific measures apply to a specific capitated model demonstration. Note that the number, type, and complexity of State-Specific measures vary depending on key areas of interest for the respective demonstration.

CY 2014 Quality Withhold Results

Table 1: CMS Core Measure Results – CY 2014

Medicare-Medicaid Plan	CW1 – Assessments	CW2 – Consumer Governance Board
	Benchmark: 90%	Benchmark: 100% Compliance
Aetna Better Health, Inc.	Not Met	Met
Health Alliance Connect	Not Met	Met
Health Care Service Corporation	Not Met	Met
Health Spring of Tennessee, Inc.	Not Met	Met
Humana Health Plan, Inc.	Met	Met
IlliniCare Health Plan	Met	Met
Meridian Health Plan of Illinois, Inc.	Not Met	Met
Molina Healthcare of Illinois, Inc.	Not Met	Met

Table 2: Illinois State-Specific Measure Results – CY 2014

Medicare-Medicaid Plan	ILW1 – Documentation of Care Goals	ILW2 – Ensuring Physical Access to Buildings, Services and Equipment	ILW3 – Moderate and High-Risk Members with a Comprehensive Assessment Completed
	Benchmark: 90%	Benchmark: 100% Compliance	Benchmark: 90%
Aetna Better Health, Inc.	Not Met	Not Met	Not Met
Health Alliance Connect	Met	Met	Not Met
Health Care Service Corporation	Met	Met	Not Met
Health Spring of Tennessee, Inc.	Not Met	Not Met	Not Met
Humana Health Plan, Inc.	Not Met	Met	Met
IlliniCare Health Plan	Met	Met	Met
Meridian Health Plan of Illinois, Inc.	Not Met	Met	Not Met
Molina Healthcare of Illinois, Inc.	Met	Met	Met

Table 3: Quality Withhold Analysis Summary Results – CY 2014

Medicare-Medicaid Plan	# of Measures in Analysis			# of Measures Met			% of Measures Met			% of Withhold Received
	Core	State	Total	Core	State	Total	Core	State	Total	
Aetna Better Health, Inc.	2	3	5	1	0	1	50%	0%	20%	25%
Health Alliance Connect	2	3	5	1	2	3	50%	67%	60%	75%
Health Care Service Corporation	2	3	5	1	2	3	50%	67%	60%	75%
Health Spring of Tennessee, Inc.	2	3	5	1	0	1	50%	0%	20%	25%
Humana Health Plan, Inc.	2	3	5	2	2	4	100%	67%	80%	100%
IlliniCare Health Plan	2	3	5	2	3	5	100%	100%	100%	100%
Meridian Health Plan of Illinois, Inc.	2	3	5	1	1	2	50%	33%	40%	50%
Molina Healthcare of Illinois, Inc.	2	3	5	1	3	4	50%	100%	80%	100%
Illinois Averages	2	3	5	1	2	3	63%	54%	58%	69%

CY 2015 Quality Withhold Results

Table 4: CMS Core Measure Results – CY 2015

Medicare-Medicaid Plan	CW1 – Assessments	CW2 – Consumer Governance Board	CW3 – Customer Service ²	CW4 – Encounter Data	CW5 – Getting Appointments and Care Quickly ²
	Benchmark: 89%	Benchmark: 100% Compliance	Benchmark: 86%	Benchmark: 80%	Benchmark: 74%
Aetna Better Health, Inc.	Met	Not Met	N/A	Not Met	Not Met
Health Alliance Connect	Not Met	Met	Met	Not Met	Met
Health Care Service Corporation	Not Met	Met	Not Met	Not Met	Not Met
Health Spring of Tennessee, Inc.	Not Met	Met	Not Met	Not Met	Not Met
Humana Health Plan, Inc.	Met	Met	N/A	Met	Not Met
IlliniCare Health Plan	Met	Met	Not Met	Met	Met
Meridian Health Plan of Illinois, Inc.	Not Met	Met	N/A	Not Met	Not Met
Molina Healthcare of Illinois, Inc.	Met	Met	Not Met	Not Met	Met

² CMS Core measures CW3 and CW5 are based on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. For these measures, “N/A” indicates that the MMP’s score had very low reliability. In such cases, the measure was removed from the quality withhold analysis.

Table 5: Illinois State-Specific Measure Results – CY 2015

Medicare-Medicaid Plan	ILW1 – Documentation of Care Goals	ILW2 – Ensuring Physical Access to Buildings, Services and Equipment	ILW3 – Moderate and High-Risk Members with a Comprehensive Assessment Completed
	Benchmark: 90%	Benchmark: 100% Compliance	Benchmark: 90%
Aetna Better Health, Inc.	Not Met	Not Met	Met
Health Alliance Connect	Met	Not Met	Not Met
Health Care Service Corporation	Met	Met	Not Met
Health Spring of Tennessee, Inc.	Met	Met	Not Met
Humana Health Plan, Inc.	Not Met	Met	Met
IlliniCare Health Plan	Not Met	Not Met	Met
Meridian Health Plan of Illinois, Inc.	Met	Met	Met
Molina Healthcare of Illinois, Inc.	Met	Not Met	Met

Table 6: Quality Withhold Analysis Summary Results – CY 2015

Medicare-Medicaid Plan	# of Measures in Analysis			# of Measures Met			% of Measures Met			% of Withhold Received
	Core	State	Total	Core	State	Total	Core	State	Total	
Aetna Better Health, Inc.	4	3	7	1	1	2	25%	33%	29%	25%
Health Alliance Connect	5	3	8	3	1	4	60%	33%	50%	50%
Health Care Service Corporation	5	3	8	1	2	3	20%	67%	38%	25%
Health Spring of Tennessee, Inc.	5	3	8	1	2	3	20%	67%	38%	25%
Humana Health Plan, Inc.	4	3	7	3	2	5	75%	67%	71%	75%
IlliniCare Health Plan	5	3	8	4	1	5	80%	33%	63%	75%
Meridian Health Plan of Illinois, Inc.	4	3	7	1	3	4	25%	100%	57%	50%
Molina Healthcare of Illinois, Inc.	5	3	8	3	2	5	60%	67%	63%	75%
Illinois Averages	5	3	8	2	2	4	46%	58%	51%	50%