

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>525338</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>09/01/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>BEAVER DAM HEALTH CARE CENTER</b>		STREET ADDRESS, CITY, STATE, ZIP <b>410 ROEDL CT BEAVER DAM, WI 53916</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0610  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Few</b>	<b>Respond appropriately to all alleged violations.</b>  Based on record review and staff interview, the facility did not ensure all alleged violations involving potential abuse were thoroughly investigated involving 1 Resident (R) (R2) of 4 sampled residents. R2 reported a CNA (Certified Nursing Assistant) hit R2 on the side of the head. The facility did not conduct a thorough investigation of the incident to rule out abuse. Findings include: The facility policy entitled Abuse/Neglect/Exploitation with an implemented date of 3/1/2019, indicated any reports of resident abuse will be thoroughly investigated by identifying and interviewing all involved persons, including the alleged victim, alleged perpetrator, witnesses, and others who might have knowledge of the allegations. The facility will focus the investigation on determining if abuse has occurred as well as the extent and cause. 1. On 8/31/2020, the Surveyor reviewed the investigation completed by the facility regarding the allegation of abuse. The investigation indicated on 8/9/2020 at 3:45 PM, staff reported to NHA (Nursing Home Administrator)-A that R2 had hit CNA-C in the head. CNA-C was sent to the ED (emergency department) for evaluation. On the same date at 5:55 PM, staff reported to NHA-A that R2 alleged R2 was hit by CNA-C. CNA-C was notified immediately that CNA-C was suspended pending investigation of the incident and that a statement of what had occurred would be required immediately pending hospital recovery. R2 was placed on frequent checks for safety of self and others. Additionally, R2 was placed on frequent behavior checks. A skin assessment was completed to ensure no injuries. The police department was notified of the allegation and actions taken in order to ensure resident safety. On 8/9/2020 with no time indicated, CNA-D reported to LPN (Licensed Practical Nurse)-E that CNA-D went in R2's room. R2 looked sad so CNA-D asked R2 what was wrong. R2 reported to CNA-D that CNA-C had hit R2 on the side of the head. On 8/9/2020 at 6:00 PM, LPN-E interviewed R2 about the allegation of abuse. R2 stated R2 did not hit CNA-C. LPN-E asked R2 if R2 had been hit. R2 stated no, I can't tell you. I don't remember. R2 was then asked if R2 felt threatened, R2 stated no. When R2 was asked if R2 felt safe at the facility, R2 stated yes. On 8/9/2020 with no time indicated, NHA-A documented NHA-A interviewed R2 regarding the allegation of abuse. R2 stated R2 did not hit CNA-C. When asked if CNA-C hit R2, R2 stated CNA-C wouldn't do that. I don't remember what happened. I was sleeping in my chair like I always do. I just don't want to get kicked out of the facility. When asked if R2 felt safe at the facility, R2 indicated R2 felt safe at the facility. On 8/10/2020, the facility interviewed R2 regarding the allegation of abuse. R2 indicated R2 was afraid R2 was going to get in trouble and get kicked out of the facility, so R2 blamed the potential behavior on CNA-C. With no date or time, CNA-C wrote an incident description for the date of incident that occurred on 8/9/2020. CNA-C indicated in the statement CNA-C answered R2's call light and after asking R2 what R2 needed, R2 lifted the right arm with a closed fist and backhanded CNA-C in the right temple. On 9/1/2020 at 11:49 AM, the Surveyor interviewed CNA-C via telephone. CNA-C verified the statement written above regarding the incident on 8/9/2020. CNA-C believes CNA-C wrote the incident description on 8/10/2020. CNA-C was not aware CNA-C was accused of hitting R2. CNA-C confirmed CNA-C was not interviewed by facility staff regarding the allegation of abuse made by R2. On 9/1/2020 at 12:02 PM, the Surveyor interviewed NHA-A regarding interviews with CNA-C, other staff and residents. NHA-A verified CNA-C was not interviewed regarding the allegation of abuse made by R2 because the person interviewed could be thinking of an alibi if interviewed directly about the allegation. Additionally, NHA-A verified the staff interviewed regarding the allegation of abuse were asked to write statements of what was reported by CNA-C and R2. Staff were not interviewed regarding an allegation of abuse and/or if the staff had seen or heard of any other allegations of abuse. NHA-A then confirmed other residents interviewed were asked if everyone at the facility was nice to them and if they took good care of them, if the residents felt safe at the facility, and if the residents had any concerns with cares. The investigation did not include documentation that the allegation of abuse had been thoroughly investigated, as residents and staff were not interviewed regarding abuse to include physical abuse.		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE (X6) DATE	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.