

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 105903	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2020
NAME OF PROVIDER OF SUPPLIER FRANCO NURSING & REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP 800 NW 95TH STREET MIAMI, FL 33150	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0921 Level of harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>Based on observations, interviews, and records review, the facility failed to maintain a safe, clean and sanitary environment in one (Second Floor Central Shower Room) out of two central shower rooms as evidenced by: observation of trash on the floor and visibly soiled and discoloration on the tiles in the central shower on the second floor. This facility's deficient practice has the potential to affect all residents in the facility that use the common/central showers. There were 98 residents residing in the facility at the time of the survey. The findings included: On 08/05/2020 at 9:15 AM, observation of the second floor central shower room revealed, the second floor central shower was visibly soiled with mildew like stains and discoloration on the tiles in the shower stall and on the floors. There was trash on the floor, a gallon sized plastic bottle containing an amber colored liquid /chemical was noted on a shower chair, there was a striped (blue, grey and white) colored towel on the floor. (Photographic evidence). On 08/05/2020 at 9:22 AM, during an interview Staff A, Certified Nursing Assistant (CNA) revealed that housekeeping cleans the central shower after each resident's shower. Staff A explained the procedure was for the CNA to tell the nurse after completing a shower, and the nurse would then notify housekeeping to clean the shower room. On 08/05/2020 at 10:09 AM, Staff B, a Registered Nurse (RN) revealed that the central shower room should be cleaned after each use. Staff B explained that, after the CNA finished assisting a resident to shower the nurse is informed, the nurse would then call housekeeping. On 08/05/2020 at 10:28 AM during an interview with housekeeping Staff C, it was revealed that she cleaned the central shower once a day every day, at the end of the day and today she would be cleaning the central shower at 2:30 PM. Staff C stated that nobody had ever called her to clean the central shower after each resident used it. Staff C completed an observation of the central/common shower with the surveyor; Staff C acknowledged the concerns in the central shower and stated that the trash on the floor should not be there. Staff C explained that she had not checked the central shower today and was never called to clean central shower. Staff C stated that the maintenance staff were responsible for the cleaning of the walls and she was responsible for cleaning the floor in the central shower room. On 08/05/2020 at 10:30 AM, Staff B, RN stated that after a resident had taken a shower today, she paged housekeeping to come and clean the bathroom, but she did not know if housekeeping came. Staff B explained that housekeeping was supposed to come and clean the shower room after each resident. During an observation of the second floor central shower with the surveyor, Staff B acknowledged the concerns and stated that the shower was not cleaned today. On 08/05/2020 at 10:32 AM, the Housekeeping Director revealed that, the housekeeping staff cleaned the central shower once a day. The housekeeping staff cleaned the floors, the bathrooms and the shower areas. The Floor Tech uses the machine to clean all floors and disinfect the area two times per day at the beginning of the shift around 11:00 AM and at the end of the shift around 4:00 PM. Upon observation of the central shower with the surveyor, the Housekeeping Director acknowledged the concerns in the central shower and stated that the trash should not be on the floor, and he did not think that the tiles in the shower area were cleaned. The Housekeeping Director further stated that the floor tech should have cleaned the tiles. On 08/05/2020 at 10:45 AM Staff D, Floor Tech stated that he cleaned the floors and picked up trash twice a day, at 11:00 AM and before he leaves at 3:30 PM. Staff D, observed the second floor central shower wall, wet area, and stated that he cleaned the walls the day before, and that he cleaned the wall every day but the next day it was dirty again because of the way the water falls on the wall. On 08/05/2020 at 1:35 PM during an interview with the Director of Nursing, Administrator and Housekeeping Director, it was revealed that the stalls in the central showers are supposed to be cleaned between residents, but not the whole bathroom. The Housekeeping Director stated that they were disinfecting the central shower between each use. When asked if the central shower was cleaned today, he stated , today the bath was too bad. The Housekeeping Director reported that this was because housekeeping was substituting another staff today, and the floor tech was too busy.</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.