

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 055047	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/14/2020
NAME OF PROVIDER OF SUPPLIER PALMS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP 1010 VENTURA AVENUE CHOWCHILLA, CA 93610	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to implement and maintain a safe environment with an effective infection prevention and control program for the prevention of [MEDICAL CONDITION] (COVID-19- a contagious serious respiratory infection transmitted from person to person) transmission when: 1. Three of three sampled employees, Certified Nursing Assistant (CNA) 1, Activities Director (AD), and Housekeeper (HK) 1, used a chemical disinfectant (a liquid that kills bacteria [MEDICAL CONDITION]) without following manufacturers guidance for contact time (the amount of time the surface must remain visibly wet in order to [MEDICAL CONDITION] and bacteria) to disinfect environmental surfaces. 2. One of two sampled employees, HK 2, did not dilute a chemical disinfectant according to manufacturer's instructions for use. 3. Four of four sampled employees, Dietary staff (DS) 1, DS 2, DS 3 and HK 1, did not correctly use a facemask to cover their mouth and nose. These practices potentially placed the residents and staff at risk for the spread and transmission of COVID-19, complications from COVID -19 and death. Findings: 1. During a concurrent observation and interview on 9/10/20, at 10:31 a.m., with CNA 1, in the hallway, CNA 1 obtained a disinfecting wipe from an orange container and wiped a blood pressure machine (BP - a device that measures a person's blood pressure) one time. CNA 1 stated she would allow the BP machine to dry for two minutes after she wiped the BP machine. During a concurrent interview and record review on 9/10/20, at 10:33 a.m., with CNA 1, the disinfecting wipes instructions were reviewed. CNA 1 verified she should have wiped the BP machine and made sure the BP machine remained wet for four minutes with the chemical disinfectant. During a concurrent observation and interview on 9/10/20, at 10:45 a.m., with the AD, in the activity room, the AD demonstrated how she would disinfect a ball used for activities between resident's use. The AD obtained a disinfecting wipe from an orange container and wiped the ball one time. During a concurrent interview and record review on 9/10/20, at 10:35 a.m. with the AD, the disinfecting wipes instructions were reviewed. The AD stated the ball should remain wet for four minutes for the chemical disinfectant to disinfect and sanitize according to manufactures instructions. The AD stated she did not keep the ball wet with the chemical disinfectant for four minutes. The AD stated she was not aware the ball should remain wet for four minutes with the chemical disinfectant. During an interview on 9/10/20, at 3:02 p.m., with the DON, the DON stated, CNA 1 and the AD should follow manufacturer's instructions for the disinfecting wipes contact time. The DON stated contact time indicated the amount of time surfaces should remain wet. The DON stated the contact time for the disinfecting wipes was four minutes and indicated the time required to disinfect and to make sure the chemical disinfectant was effective to kill bacteria [MEDICAL CONDITION]. During a review the manufacturer's instructions for the disinfecting wipes (disinfectant brand name) titled, (brand name) undated, indicated, PRODUCT DESCRIPTION . pre-moistened wipe designed to kill the most clinically relevant pathogens in healthcare . with an overall contact time of four minutes. Ideal for disinfecting hard, non-porous surfaces in high risk areas . During a concurrent observation and interview on 9/10/20, at 1 p.m., with HK 1, outside of Resident 4 and Resident 5's room, HK 1 was observed cleaning Resident 4 and Resident 5's room, high touch surface areas (bed rails, bed frames, moveable lamps, tray table, bedside table, handles). HK 1 used a washcloth and soaked the washcloth in a bucket with bleach and water. HK 1 wiped the doorknob, cabinet handle, call light and other high touch surface areas and wiped them one time. HK 1 did not time the contact time the surfaces remained wet. HK 1 stated she would estimate the contact time for bleach of three minutes. During a concurrent observation and interview on 9/10/20, at 1:05 p.m., with HK 1, in Resident 4 and Resident 5's bathroom, HK 1 was observed using a chemical disinfectant (disinfectant brand name) and sprayed the toilet bowl and the sink bowl. The toilet bowl and sink bowl remained wet for two minutes with the chemical disinfectant. HK 1 obtained a washcloth and soaked it in a bucket with the bleach and water and wiped off the chemical disinfectant. HK 1 stated she would estimate the contact time for the chemical disinfectant of two minutes. During an interview on 9/10/20, at 3:05 p.m., with the DON, the DON stated HK 1 should follow the manufacturer's instructions for the chemical disinfectants used in Resident 4 and Resident 5's room. The DON stated HK 1 should know the contact time for each chemical disinfectant solution used to make sure the chemical disinfectant was effective in cleaning and disinfecting. The DON stated the contact time indicated the amount of time the surface should remain wet to [MEDICAL CONDITION] and bacteria. During a review the manufacturer's instruction for bleach titled (brand name) undated, indicated, .DIRECTIONS FOR USE . Mix -cup bleach with 1 gallon of water . Spray, rinse or wipe with bleach solution, let stand for 5 minutes. Drain or rinse and air dry. During a review of the manufactures instructions for chemical disinfectant (disinfectant brand name) titled, (brand name) undated, indicated, .DIRECTIONS FOR USE .DISINFECTION . Apply use-solution to hard, non-porous surfaces, thoroughly wetting surfaces with a cloth . sponge, sprayer or by immersion. Treated surfaces must remain wet for 10 minutes . Wipe dry with a cloth . or allow to air dry. During a review of the facility's policy and procedure (P&P) titled, Cleaning and Disinfection of Environmental Surfaces, dated 6/2009, the P&P indicated, Environmental surfaces will be cleaned and disinfected according to current CDC recommendations for cleaning disinfection of healthcare facilities . surfaces will be disinfected . according to the label's safety precaution and use directions . by law, all applicable label instructions . must be followed . Manufacturers' instructions will be followed for proper use of disinfecting products including . Recommended use-dilution . 2. During a concurrent observation and interview on 9/10/20, at 1:36 p.m., with HK 2, in the storage room, HK 2 was observed mixing bleach. HK 2 poured the bleach into a measuring cup. The measuring cup did not have a unit of measurement in order to identify how much liquid was used. HK 2 stated she poured bleach into a bucket with four gallons of water. HK 2 stated he estimated the amount of bleach and used 1/3 of a cup mixed with four gallons of water. HK 2 stated the measuring cup was not labeled with a unit of measurement and did not know the exact amount of bleach he would use. HK 2 stated he should follow manufactures instructions for use. HK 2 stated he did not know how to mix bleach, and this could be harmful to him and the residents in the facility. During an interview on 9/10/20, at 3:10 p.m., with the DON, the DON stated HK 1 should follow manufacturer's instructions for bleach. The DON stated the measuring cup should be labeled with unit of measurement to make sure HK 1 knows the exact amount of chemical disinfectant used. During a review the manufacturer's instruction for bleach titled (brand name) undated, indicated, .DIRECTIONS FOR USE . Mix -cup bleach with 1 gallon of water . Spray, rinse or wipe with bleach solution, let stand for 5 minutes. Drain or rinse and air dry. During a review of the manufactures instructions for bleach titled, (brand name) undated, indicated, Special Instructions for Using . For use in: Nursing Home . Disinfecting . Disinfect Hard Non-porous Surfaces: 1. Use cup of Bleach per gallon of water. 2. Wash, rinse, or wipe surfaces and then apply disinfecting solution. 3. Let stand for 5 minutes, then rinse thoroughly and air dry. 3. During a concurrent observation and interview, on 9/10/20, at 1:15 p.m. with HK 2, in the laundry room, HK 2 was observed in the laundry room. HK 2 did not wear a face mask while he removed the resident's clean washed clothes from the washer. HK 2 stated, As far as I know I can have mask off in the laundry area. During a concurrent observation and interview on 9/10/20, at 1:17 p.m., with LVN 2, LVN 2 verified HK 2 was not wearing a facemask in the laundry room. LVN 2 stated HK 2 should wear a facemask. During an observation on 9/10/20, at 1:20 p.m., in the kitchen, DS 1, DS 2 and DS 3 were observed wearing a facemask over their mouth. The facemask covered DS 1, DS 2, and DS 3's mouth and their noses were not covered with the facemask. During a concurrent observation and interview on 9/10/20, at</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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<p>F 0880</p> <p>Level of harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>(continued... from page 1)</p> <p>1:21 p.m., with LVN 2 verified DS 1, DS 2 and DS 3 did not properly wear a facemask to cover the nose and the mouth. LVN 2 stated DS 1, DS 2 and DS 3 should wear a facemask to cover their mouth and nose to protect each other and residents in the facility. During an interview on 9/10/20, at 3:15 p.m., with the DON, the DON stated facility staff should always be wearing a facemask appropriately by covering mouth and nose while they worked in the facility. During a review of the facility's document titled, Covid Action Plan, dated 7/21/2020, the document indicated, . This facility will also: Review CDC guidance for Infection Prevention and Control Recommendations . Any person entering the facility will wear a mask covering their nose and mouth . During a review of Professional Reference retrieved from https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html, titled, Preparing for COVID-19 in Nursing Homes dated 6/25/20, indicated, . Implement Source Control Measures . (Healthcare Personnel) should wear a facemask at all times while they are in the facility . During a review of Professional Reference retrieved from https://www.cdc.gov/coronavirus/2019-ncov/hcp/using-ppe.html titled, Using Personal Protective Equipment (PPE) dated 8/19/2020, indicated, How to Put On (Don) PPE Gear . facemask should be extended under chin. Both your mouth and nose should be protected. Do not wear respirator/facemask under your chin .</p>		