

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>045317</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>06/19/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>WOOD-LAWN HEIGHTS</b>		STREET ADDRESS, CITY, STATE, ZIP <b>2800 NEELEY STREET BATESVILLE, AR 72501</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Many</b>	<p><b>Provide and implement an infection prevention and control program.</b></p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b></p> <p>Based on observation, record review and interview, the facility failed to ensure the clean linen / laundry cart was covered during transport; contaminated hangers were not hung in the clean linen / laundry cart; and staff sanitized their hands before handling clean linen / laundry after handling contaminated hangers to minimize and prevent cross contamination. These failed practices had the potential to affect 123 residents, according to the Resident / Sample Matrix that was provided by the Administrator on 6/18/2020. The findings are: 1. On 6/18/2020 at 12:18 p.m., Laundry Aide #1 was observed outside room [ROOM NUMBER]. Laundry Aide #1 retrieved two articles of clothing on hangers from the uncovered clean linen cart and proceeded into the residents' room. At the same time a resident was observed propelling himself in a wheelchair to the clean linen cart and he began reaching into the cart when he was interrupted by a Certified Nursing Assistant (CNA) whom grabbed the resident's handles of the wheelchair pulled him away and proceeded to wheel him into the same room. The laundry aide was observed opening the resident's cabinet, hung the articles of clothing, and retrieved two hangers from inside the cabinet. She then placed the hangers under her arm and washed her hands. She exited the room and hung the hangers in the clean laundry / linen cart on the hanger rod, on the end. She then pushed the clean linen / laundry cart to room [ROOM NUMBER]. She retrieved two articles of hung clothing and enter the resident's room. She opened the cabinet, hung the clothes, and retrieved one hanger from the cabinet. She placed the hanger under her arm and washed her hands. She exited the room, hung the hanger in the clean linen cart, and proceeded down the hall. a. On 6/18/2020 at 12:24 p.m., an interview was conducted with the Laundry Aide #1. She was asked, Have you been trained on how to transport and handle clean laundry / linen? She stated, Yes. She was asked, How were you trained to transport and handle clean linen / laundry? She stated, In a covered cart, sanitize or wash hands between resident rooms. She was asked, Is your clean linen / laundry cart covered? She stated, No. I forgot to put the cover over the cart. She was asked, Why should your cart be covered? She stated, To keep the laundry clean and so residents can't get into the clean laundry. She was asked, What were you trained to do with the hangers that you retrieved from the residents' rooms? She stated, To hang them in the clean laundry cart, on the end of the pole. When asked, Are those hangers considered contaminated when they come out of a resident's room? She stated, Yes. She was asked, Is it a good practice to place contaminated hangers in with the clean laundry / linens? She stated, No. She was asked, When handling contaminated hangers, should you sanitize your hands before handling clean linens / laundry? She stated Yes. b. On 6/18/2020 at 12:50 p.m., the Laundry Supervisor was interviewed and asked, What is the proper way to transport clean linen / laundry to the floor? She stated, The clean laundry is hung or folded and placed in the metal carts. The carts are then covered with a cloth cover. She was asked, What are the laundry aides trained to do with the hangers they gather from the resident's room, when delivering clean laundry? The Laundry Supervisor stated, They are to hang the hangers in the covered laundry cart on the end of the pole, opposite end of the clean clothes. She was asked, So, they're trained to put the hangers in with the clean linen / laundry. She stated, Yes. On the opposite end of the clean clothes. She was asked, What is done with those hangers after that? She stated, They are brought to the laundry room. The hangers, the cart, and the cart's wheels are sprayed / sanitized. The surveyor asked, Are the hangers in a resident's room considered contaminated after use? She stated, Yes. Is it a good practice to hang contaminated hangers in with the clean linens / clothes? She stated, No. I never thought of it that way. She was asked, When a laundry aide, handles contaminate hangers from a residents' room, should she sanitize her hands before handling clean linens / laundry? She stated, Yes. c. The Environmental Service Policy for Clean Linen received on 6/18/2020 at 1:47 p.m. documented, Guideline: The Laundry Department shall maintain a supply of clean linen to meet the daily needs of the facility. 1. Clean linen shall be stored off the floor in enclosed closet areas or carts in the facility. 2. Clean linen shall be handled and stored in such a way as to minimize contamination from surface contact or airborne deposits. 3. Clean linen shall be covered during transport . 5. Carts used for clean linen must not be used for soiled linen . 6. Clean linen must be segregated from used / soiled linen . d. The Standard Precautions Policy received on 6/19/2020 documented, .Handwashing .Wash Hands After Coming Into Contact With . Contaminated Items. (Whether or Not If Gloves Are Worn) .Resident Care Equipment Handle Used Resident-Care Equipment Soiled .In A Manner That Prevent . Contamination of Clothing, And Avoid Transferring Bacteria To Other Residents/Employees/Visitors/Surfaces .Linen Handle Clean Linen in A Manner That Will Prevent Contamination .Handle, Transport . In A Manner That Prevents .Contamination of Clothing, And Avoids Transferring Bacteria To Other (Sic) Residents/Employees/Visitors/Surfaces .</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE (X6) DATE	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.