

Agenda

Medicare Managed Care Manual Training

5/17/06

1:00 – 3:00 P.M. (E.D.T.)

Conf. Rm. D (Central Office)

Teleconference (ROs)

Type of meeting:	Teleconference Call Access Information: Toll Free #1-800-857-8153 Pass Code is "CHAPTER"
Moderator:	Rick Julian, Division of Plan Policy (DPP), Center for Beneficiary Choices
Facilitator:	Jessie McCarthy, Division of Training
Attendees:	MA Plans, Cost Plans, PACE Plans and HCPPs
Download:	Chapters are available: http://www.cms.hhs.gov/Manuals/IOM/itemdetail.asp?filterType=none&filterByDID=-99&sortByDID=1&sortOrder=ascending&itemID=CMS019326

Opening Remarks

David A. Lewis, Acting Director,
Medicare Advantage Group

Chapter Updates:

Chapter **5** – Quality Assessment

Sandra Bastinelli, Division of Plan
Policy

Chapter **11** – Medicare Advantage
Application Procedures and Contract
Requirements

Chris McClintick, Division of Plan
Policy

Chapter **13** – Medicare Managed Care
Beneficiary Grievances, Organization
Determinations and Appeals,

Beverly Sgroi, Medicare Enrollment
and Appeals Group

Qs and As Session

Panel

Closing Remarks

Rick Julian, DPP



Go to mcomanual@cms.hhs.gov to send Questions on the updated chapters. To request a CD recording please email them to: Nannette.Hardouin@cms.gov or Jessie.McCarthy@cms.hhs.gov