

HPMS E-Mail

Date: March 1, 2010

Subject: Medicare Drug & Health Plan Contract Administration Group Leadership Change

Heidi Arndt has been selected as the new Director of the Division of Medicare Advantage Operations (DMAO) in the Medicare Drug & Health Plan Contract Administration Group effective Monday, February 22, 2010. DMAO is responsible for oversight of the Medicare Advantage applications, contracting, marketplace surveillance, compliance and state relations. Jeremy Willard, who served as the director of DMAO in the interim, has returned to his position as the Branch manager of the Medicare Advantage Branch in the Consortium for Medicare Health Plans Operations (CMHPO) working in the Philadelphia Regional Office.

Heidi has a Masters in Health Administration and Policy from the George Washington University School of Medicine and a Masters in Legal and Ethical Studies from the University of Baltimore. She earned her Bachelor's degree from Hampton University. We are confident that Heidi's expertise and knowledge of the Medicare program and her ability to manage complex, high priority projects within tight timeframes will serve her well in her new position, particularly as we head into the application season for Contract Year 2011. Heidi will continue to lead the Division of Special Programs for the immediate future. If you need to reach Heidi please feel free to contact her at Heidi.Arndt@cms.hhs.gov or 410-786-6107.