

## Period of Enhanced Oversight for New Hospices in Arizona, California, Nevada, & Texas

### What's Changed?

Clarified the period of enhanced oversight for reactivating hospices (page 1).

Substantive content changes are in dark red.

CMS is placing **newly enrolling** hospices located in Arizona, California, Nevada, and Texas in a provisional period of enhanced oversight. We've received numerous reports of hospice fraud, waste, and abuse. In 2022, the number of enrolled hospices increased significantly in these states, raising serious concerns about market oversaturation.

### What's the Goal?

---

The goal of enhanced oversight is to reduce hospice fraud, waste, and abuse.

### Am I Considered a New Hospice?

---

For the period of enhanced oversight, new hospices include those:

- Newly enrolling in the Medicare Program (starting July 13, 2023)
- Submitting a change of ownership (CHOW) that meets all the regulatory requirements under [42 CFR 489.18](#)
- Undergoing a 100% ownership change that doesn't fall under 42 CFR 489.18
- **Reactivating after being in a deactivated status**

## Does This Affect Me?

---

You may be affected if you:

- Got final approval for Medicare enrollment on or after July 13, 2023
- Started the enrollment or certification process before July 13, 2023, but haven't received a final approval letter from your [Medicare Administrative Contractor \(MAC\)](#)
- Got approval on a change of ownership request on or after July 13, 2023

## What Type of Enhanced Oversight Will You Perform?

---

The provisional period of enhanced oversight includes medical review such as prepayment review.

## How Will You Notify Me?

---

If we're placing you in a period of enhanced oversight, we'll mail a letter to the correspondence address on file in PECOS. It will include:

- Effective date of the enhanced oversight period.
- Duration of the enhanced oversight period.
- Notice that we may do a medical review of all your claims. If you don't respond to our requests, we may deny claims or revoke your Medicare enrollment.

## When Does the Period of Enhanced Oversight Start?

---

The period of enhanced oversight started July 13, 2023.

## Will Every Hospice in the Period of Enhanced Oversight Have the Same Start Date?

---

No. Each hospice will have an individual effective date—on or after July 13, 2023—in their final approval letter related to their recent enrollment application.

## How Long Will a Hospice Stay in the Period of Enhanced Oversight?

---

The period of enhanced oversight can be 30 days – 1 year.

## Can You Perform Medical Review on a Hospice That's No Longer in the Period of Enhanced Oversight?

---

Yes. We can conduct medical review after the provisional period of enhanced oversight has ended under Section 1833(e) of the [Social Security Act](#).

## Where Can I Get More Information?

---

If you have questions, email [ProvisionalPeriod@cms.hhs.gov](mailto:ProvisionalPeriod@cms.hhs.gov).

## For more information on the policy, visit:

---

- [Revocation of Enrollment in the Medicare Program](#)
- [Section1866\(j\)\(3\) Social Security Act](#)

View the [Medicare Learning Network® Content Disclaimer and Department of Health & Human Services Disclosure](#).

The Medicare Learning Network®, MLN Connects®, and MLN Matters® are registered trademarks of the U.S. Department of Health & Human Services (HHS).