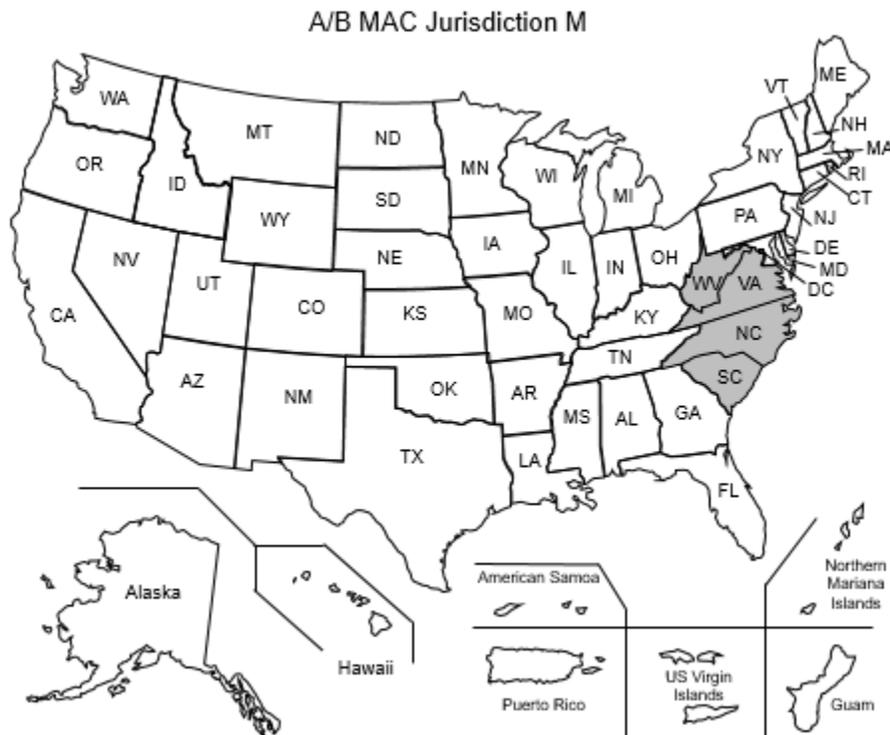
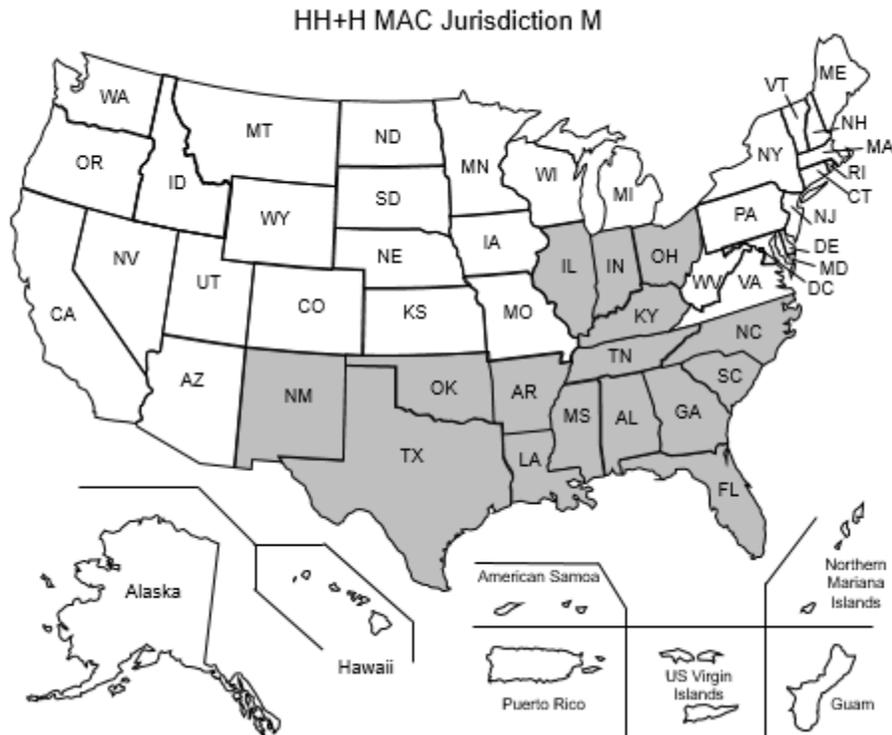


## Award of Medicare Administrative Contractor (MAC) Contract for Jurisdiction M

- On September 23, 2022, the Centers for Medicare & Medicaid Services (CMS) announced that Palmetto GBA, LLC (Palmetto GBA) has been awarded a contract for the administration of Medicare Part A and Part B Fee-for-Service claims in the states of North Carolina, South Carolina, Virginia, and West Virginia (A/B MAC Jurisdiction M). Note: For Part B services, A/B MAC Jurisdiction M excludes the counties of Arlington and Fairfax in Virginia along with the city of Alexandria in Virginia (serviced by another MAC jurisdiction, Jurisdiction L). The four states are depicted in gray shading on the map below.



- Palmetto GBA's contract will also include servicing a number of hospitals, skilled nursing facilities, and other institutional providers located across the county.
- This jurisdiction comprises approximately 8.3% of the overall national Medicare FFS Part A and Part B claims volume, equating to more than \$26.4 billion in Medicare benefit payments annually. The A/B MAC Jurisdiction M contract will provide Medicare services to more than 300 hospitals, approximately 75,000 physicians, and 3.2 million beneficiaries.
- In addition to the A/B MAC services, JM processes FFS Medicare Home Health & Hospice (HH+H) claims for the states of Alabama, Arkansas, Florida, Georgia, Illinois, Indiana, Kentucky, Louisiana, Mississippi, New Mexico, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee and Texas. These states are depicted in gray shading on the map below.



- HH+H jurisdiction comprises approximately 50.2% of the overall national Medicare FFS Part A and Part B claims volume, equating to more than \$19 billion in Medicare benefit payments annually. The Jurisdiction M HH+H contract will provide Medicare services to 5,851 Home Health Agencies, 2,193 Hospices, and 14.9 million beneficiaries.
- This contract award concludes another re-competition of a MAC contract under the competitive contracting provisions of the Medicare Prescription Drug, Improvement and Modernization Act of 2003. The previous MAC contract for A/B MAC Jurisdiction M was awarded to Palmetto GBA in April 2015.
- This A/B MAC Jurisdiction M contract includes a base year and six option years. The contract is a ‘cost plus award fee’ contract; the award fee will be earned only if Palmetto GBA exceeds the base requirements of the contract. Inclusive of all options, the newly-awarded contract has a total estimated value of \$896,832,974 and the effective date of the contract award is September 30, 2022.
- As Palmetto GBA is the incumbent contractor for A/B MAC Jurisdiction M, CMS anticipates that implementation of the new contract will go smoothly, with few (if any) disruptions in service for Medicare beneficiaries and providers.
- To support the performance of the newly-awarded MAC contract, Palmetto GBA will perform the contract from offices in Columbia and Camden, South Carolina, and Augusta, Georgia.

- Palmetto GBA will perform Medicare fee-for-service activities including processing claims received from providers and suppliers; appeals; re-openings; provider and supplier enrollment; customer service; provider outreach and education; medical review; and cost report audits.
- CMS has stringent standards for contract performance on these MAC contracts and measures performance through a variety of processes, including on-site oversight, data reviews and protocol-driven quality assurance reviews, as well as independent audits. As CMS continues to use the competitive process to select Medicare claims administration contractors, technical approach and past performance will be major evaluation factors.
- Questions about the contract award should be directed to Tamara Jones in CMS' Office of Acquisition and Grants Management. Ms. Jones may be reached at (410) 786-0674 or at [Tamara.Jones@cms.hhs.gov](mailto:Tamara.Jones@cms.hhs.gov).