## Notice of Determination of LIS Ineligibility

[RxID] [RxGroup] [RxBin]

[RxPCN]

<Date>

Dear <Name of Member>:

On <Date>, you asked <Plan name> for help verifying with Medicare that you qualify for Extra Help with your Medicare prescription drug costs.

Medicare has received information on your status from your State Medicaid Agency and <insert either “**confirmed that** **you do not automatically qualify for Extra Help**” or “**has not been able to confirm that you automatically qualify for Extra Help**”>.

You may still qualify for Extra Help, but you must apply to find out. If you haven’t already filled out an application for Extra Help, you can get an application or apply over the phone by calling Social Security at 1-800-772-1213, or apply online at <https://www.SSA.gov/medicare/part-d-extra-help>. TTY users should call 1-800-325- 0778. If you have any questions, please call our Member Services at <phone number> <days and hours of operation>. TTY users should call <TTY number>.

If you have any other questions or you believe this information is wrong, please call<Insert Name of CMS Regional Office as Determined by Residence> at <Telephone Number> at the Centers for Medicare and Medicaid Services.

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| **Regional Office** | **States** | **Telephone** |
| 1 – Boston Regional Office | CT, ME, MA, NH, RI, VT | (617) 565‐1232 |
| 2 – New York Regional Office | NJ, NY | (212) 616‐2222 |
| 3 – Philadelphia Regional Office | DE, DC, MD, PA, VA, WV | (215) 861‐4226 |
| 4 – Atlanta Regional Office | AL, FL, GA, KY, MS, NC, SC, TN | (404) 562‐7500 |
| 5 – Chicago Regional Office | IL, IN, MI, MN, OH, WI | (312) 353‐7180 |
| 6 – Dallas Regional Office | AR, LA, NM, OK, TX | (214) 767‐6418 |
| 7 – Kansas City Regional Office | IA, KS, MO, NE | (816) 426‐5783 |
| 8 – Denver Regional Office | CO, MT, ND, SD, UT, WY | (303) 844‐4024 |
| 9 – San Francisco Regional Office | AZ, CA, HI, NV | (415) 744‐3602 |
| 10 – Seattle Regional Office | AK, ID, OR, WA | (206) 615‐2354 |

*Please note: This table is only provided as a reference. The Part D sponsor should only include contact information for the state in which the beneficiary resides.*

*<Material ID>*