

Hospice QRP Announcements & Spotlight-Archive

November 16, 2023

NOW AVAILABLE IN QIES – Hospice Preview Reports for the February 2024 Refresh

Providers can now access the latest Provider Preview Reports via the Certification and Survey Provider Enhanced Reports (CASPER) application. Once released in CASPER, providers will have 30 days during which to review their quality measure results. Although the actual “preview period” is 30 days, the reports will continue to be available for another 30 days, or a total of 60 days. The preview period for the latest Provider Preview Report lasts from November 15, 2023 to December 15, 2023. CMS encourages providers to download and save their Hospice Provider Preview Reports for future reference, as they will no longer be available in CASPER after this 60-day period.

Learn more about the Provider Preview Report (HIS and Claims-based measures) [here](#) and about the CAHPS Preview Report [here](#). Hospice QRP Key Dates for Providers can be found [here](#). The 3rd Edition HQRP Public Reporting Tip Sheet is available [here \(PDF\)](#).

September 19, 2023

Important Updates on the Hospice Quality Reporting Program (HQRP)

Swingtech sends informational messages to hospices related to the Quality Reporting Program (QRP) on a quarterly basis. Their latest outreach communication can be found on the [HQRP Requirements and Best Practices](#) web page. If you want to receive Swingtech’s quarterly emails, add or update the email addresses to which these messages are sent by sending an email to QRPHelp@swingtech.com. Be sure to include the name of your facility and the Centers for Medicare & Medicaid Services (CMS) Certification Number (CCN) along with any requested updates.

August 16, 2023

NOW AVAILABLE IN QIES – Hospice Preview Reports for the November 2023 Refresh

Providers can now access the latest Provider Preview Reports via the Certification and Survey Provider Enhanced Reports (CASPER) application. Once released in CASPER, providers will have 30 days during which to review their quality measure results. Although the actual “preview period” is 30 days, the reports will continue to be available for another 30 days, or a total of 60 days. The preview period for the latest Provider Preview Report lasts from August 16, 2023 to September 15, 2023. CMS encourages providers to download and save their Hospice Provider Preview Reports for future reference, as they will no longer be available in CASPER after this 60-day period.

Learn more about the Provider Preview Report (HIS and Claims-based measures) [here](#) and about the CAHPS Preview Report [here](#). Hospice QRP Key Dates for Providers can be found [here](#). The 3rd Edition HQRP Public Reporting Tip Sheet is available [here \(PDF\)](#).

here: <http://www.cms.gov/Center/Provider- Type/Hospice-Center.html>.

July 20, 2023

Hospice Quality Reporting Program: Non-Compliance Notifications

The Centers for Medicare & Medicaid Services (CMS) is providing notifications to hospices that were determined to be out of compliance with Hospice Quality Reporting Program (HQRP) requirements for calendar year (CY) 2022, which will affect their fiscal year (FY) 2024 Annual Payment Update (APU). Non-compliance notifications will be distributed by the Medicare Administrative Contractors (MACs) and will be placed into hospices’ CASPER folders in QIES on **July 20, 2023**. Hospices that receive a letter of non-compliance may submit a request for reconsideration to CMS **via email no later than 11:59 pm, August 18, 2023**. If you receive a notice of non-compliance and would like to request a reconsideration, see the instructions in your notification and on the [Reconsideration Requests](#) webpage.

Please note: Any reconsideration containing protected health information (PHI) will not be processed. All PHI must be removed in order for a reconsideration to be reviewed.

June 23, 2023

Important Updates on the Hospice Quality Reporting Program (HQRP)

Swingtech sends informational messages to hospices related to the Quality Reporting Program (QRP) on a quarterly basis. Their latest outreach communication can be found on the [HQRP Requirements and Best Practices](#) web page. If you want

to receive Swingtech's quarterly emails, add or update the email addresses to which these messages are sent by sending an email to QRPHelp@swingtech.com. Be sure to include the name of your facility and the Centers for Medicare & Medicaid Services (CMS) Certification Number (CCN) along with any requested updates.

June 5, 2023

NOW AVAILABLE IN QIES – Hospice Preview Reports for the August 2023 Refresh

Providers can now access the latest Provider Preview Reports via the Certification and Survey Provider Enhanced Reports (CASPER) application. Once released in CASPER, providers will have 30 days during which to review their quality measure results. Although the actual "preview period" is 30 days, the reports will continue to be available for another 30 days, or a total of 60 days. The preview period for the latest Provider Preview Report lasts from May 24, 2023 to June 23, 2023. CMS encourages providers to download and save their Hospice Provider Preview Reports for future reference, as they will no longer be available in CASPER after this 60-day period.

Learn more about the Provider Preview Report (HIS and Claims-based measures) [here](#) and about the CAHPS Preview Report [here](#). Hospice QRP Key Dates for Providers can be found [here](#). The 3rd Edition HQRP Public Reporting Tip Sheet is available [here \(PDF\)](#).

June 5, 2023

Care Compare Quarterly Refresh – May 2023

The May 2023 quarterly refresh for the Hospice Quality Reporting Program is now available on [Care Compare](#).

For additional information, please see the FY2023 Hospice Wage Index Final Rule at <https://www.cms.gov/Center/Provider-Type/Hospice-Center>. Please visit the [Hospice Background and Announcements webpage](#) to review the [Claims-Based Measures Questions and Answers downloadable \(PDF\)](#) for more information on the HCI and HVLDL.