CMS Continues Phased Approach to Public Reporting Doctor and Clinician Information

Find & compare providers near you.

Not sure what type of provider you need?
Learn more about the types of providers.

- Welcome
- Doctors & clinicians
- Hospitals
- Nursing homes including rehab services
- Home health services

Find doctors & clinicians near me
Find general information about doctors, clinicians and groups enrolled in Medicare.

MY LOCATION
Street, ZIP code, city, or state

NAME & KEYWORD (optional)
Specialty, provider name, or group

Search

Show past search results

Medicare.gov: Doctors & Clinicians

BACKGROUND

Medicare hosts a website that provides a web-based, single-source search-and-compare experience for people with Medicare and their caregivers to find information about doctors, clinicians, and other healthcare providers and settings. The **Provider Data Catalog (PDC)** provides researchers and other interested parties direct access to view and download data used on profiles.

What is reported for doctors and clinicians?
- On the **Doctors and Clinicians profile pages**, we report:
  - **Practice information** such as phone numbers, addresses, specialties, education/residency, board certification, and Alternative Payment Model (APM) participation information.
  - **Performance information** including a subset of publicly reported MIPS measure-level star ratings and attestation checkmarks for clinicians, groups, and Accountable Care Organizations (ACOs).
- On the **Doctors and Clinicians section of the PDC**, we report:
  - **Practice information** for clinicians in the National Downloadable file.
  - **Performance information** including all publicly reported MIPS measures and attestations; benchmarks, scores, and denominators (as applicable); MIPS final scores and performance category scores; and clinician utilization data.

How is doctor and clinician performance information selected for public reporting?

- Performance information must meet public reporting standards:
- Measures and attestations must be **valid**, **reliable**, **accurate**, and **comparable**, as determined by an established set of quantitative and qualitative criteria.
- To be listed on clinician or group profile pages, performance information (described in plain language) must also **resonate with Medicare patients and their caregivers**, as demonstrated through consumer testing.

NEW FEATURE: TELEHEALTH

3. **Frank Tortorice, MD**
0.3 mi   1275 California Dr B
Burlingame, CA 94010-3430
(650) 692-7545
$ Charges the Medicare-approved amount (so you pay less out-of-pocket)
✓ Telehealth services

Specialties
Internal medicine
+1 more

Compare

Telehealth — sometimes called telemedicine — allows you to talk to your doctor or other health care clinician using audio and video communication technology, like a phone or a computer, and get care without going to the doctor's office. This clinician offers some telehealth services.

Specialties
Clinical psychologist

Compare

Medicare.gov: Doctors & Clinicians

Why telehealth?
With more patients seeking telehealth in order to avoid COVID-19 exposure and CMS finalizing and expanding coverage of telehealth services payable under Medicare, we believed adding a **telehealth indicator** to clinician and group profile pages would be helpful to patients and caregivers.

The addition of the telehealth indicator was helpful because:
- Having **access to information** on which clinicians offer telehealth services would contribute to **health equity** goals; patients with mobility or transportation challenges may especially benefit from telehealth availability.
- Telemedicine users grew from 910,490 pre-public health emergency (Mar. 1, 2019-Feb. 29, 2020) to over **28 million** (Mar. 1, 2020-Feb. 28, 2021), representing **53% of Medicare users.***

Impact on Health Equity
- Adding a telehealth indicator to profile pages increased access to healthcare services for patients who may struggle to physically access a clinician's office.
- More than half of the Medicare population in almost every racial/ethnic group utilizes telehealth services, regardless of sex or Medicare and Medicaid status.
- Among telehealth users, racial/ethnic minorities use telehealth services more than White beneficiaries.
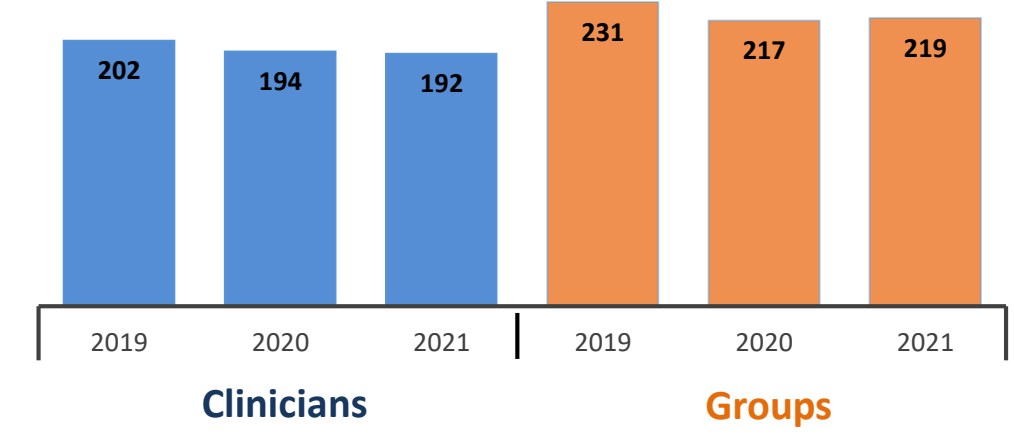
User Testing & Principal Findings
- Users accurately understood the telehealth indicator and some expressed an interest in knowing which services might be offered via telehealth.
- Most users found the telehealth indicator to be **important** and **useful** when selecting a clinician. They mentioned **convenience** or **personal preference** as reasons a telehealth indicator would be important to include on the website.
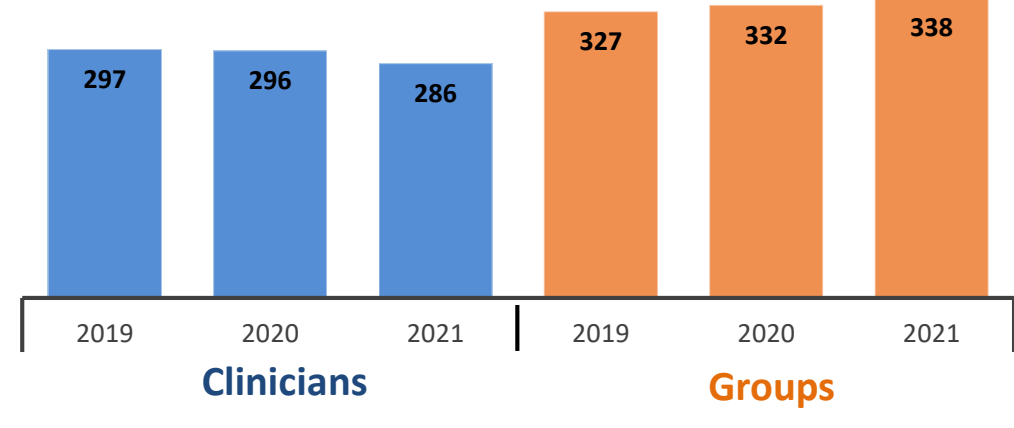
* Medicare Telemedicine Snapshot (cms.gov)

Publicly reported clinician- and group-level MIPS measures and attestations over time (years of performance: 2019-2021[1])

Medicare.gov[2]: Doctors and Clinicians

	Clinicians			Groups		
	2019	2020	2021	2019	2020	2021
	202	194	192	231	217	219

PDC: Doctors and Clinicians

	Clinicians			Groups		
	2019	2020	2021	2019	2020	2021
	297	296	286	327	332	338

[1]Due to the COVID-19 public health emergency, fewer clinician/group- measure data points were available for public reporting for PY 2020 and PY 2021. This did not significantly change the total measure count.

[2]Measures eligible for reporting on Care Compare are a subset for those eligible for reporting on PDC; in addition to the public reporting standards, measures must also resonate with consumers.

Publicly Reported MIPS Performance Information for Doctors and Clinicians	Medicare.gov: Doctors and Clinicians profile pages			PDC: Doctors and Clinicians Section		
	2019	2020	2021	2019	2020	2021
Quality measures	✓	✓	✓	✓	✓	✓
Improvement activities	✓	✓	✓	✓	✓	✓
Promoting Interoperability measures, attestations, & successful performer checkmark	✓	✓	✓	✓	✓	✓
Promoting Interoperability information blocking indicator	✓	✓	✓	✓	✓	✓
Alternative Payment Model participation indicator	✓	✓	✓	✓	✓	✓
Facility-based clinician indicator[3]	✓	✓	n/a	✓	✓	n/a
Cost measures[4]	n/a	n/a	n/a	n/a	n/a	n/a
Final scores and performance category scores	--	--	--	✓	✓	✓

[3] For 2021 there was no assignment of clinician MIPS scores through facility performance.

[4] Cost measures were not publicly reported in 2019 as they did not meet public reporting standards. For 2020 and 2021, cost measures were not publicly reported as CMS reweighted the cost performance category to 0% of the MIPS score due to the public health emergency. CMS will continue to evaluate ways to publicly report this information in future years.

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Want to learn more about public reporting for doctors and clinicians? Visit the Care Compare: Doctors and Clinicians Initiative page.
Have questions or feedback about public reporting for doctors and clinicians? Email us at QPP@cms.hhs.gov.

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