

**Generic Insurance Exchange Blueprint
End-to-End Process Flow**

Enrollment End-to-End Flow

Synopsis
End-to-end flow of the key activities related to initial enrollment for an individual (and household) enrolling in a qualified health plan through the Exchange. The scope of this flow does not include changes in eligibility or terminations after initial enrollment.

Notes
Acronyms: APTC – Advanced Premium Tax Credit
CSR – Cost-Sharing Reduction

