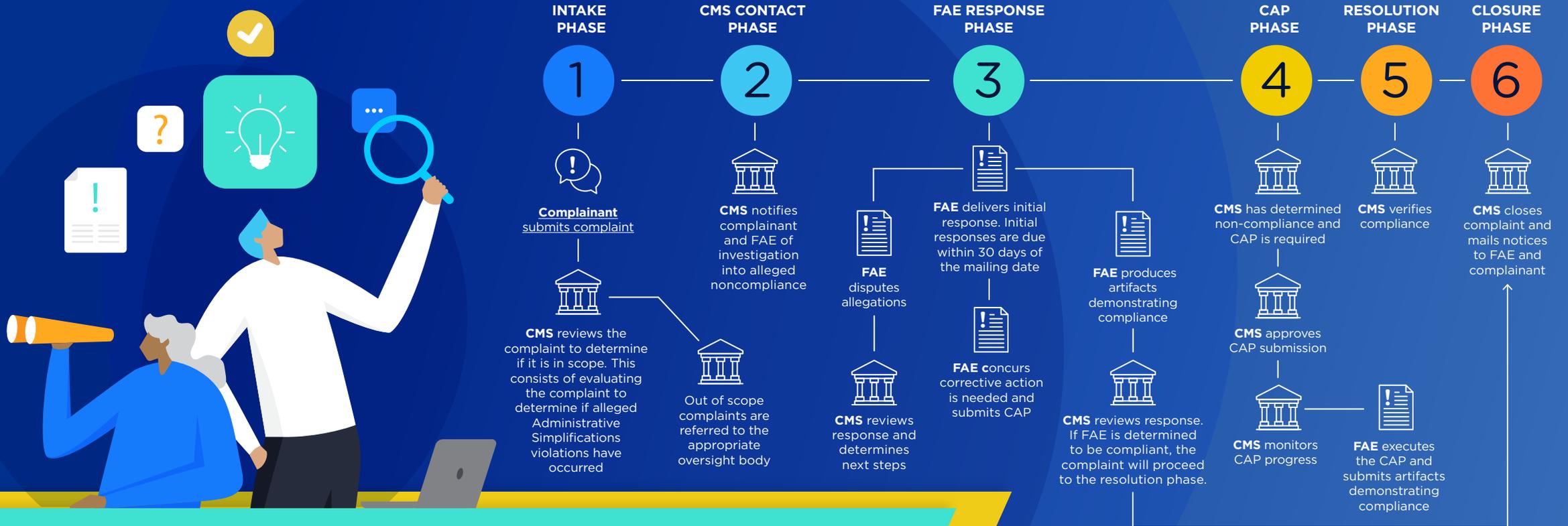


CMS Process for HIPAA Administrative Simplification Complaints

CMS, on behalf of HHS, enforces **HIPAA Administrative Simplification** requirements. CMS **enforcement activities** include investigating **complaints** filed against HIPAA covered entities. Anyone can **file a complaint** against a **HIPAA covered entity**. Here's what happens when a complaint is filed:



CMS: Centers for Medicare & Medicaid Services **HHS:** Department of Health and Human Services **CAP:** Corrective Action Plan
FAE: Filed Against Entity; the organization or individual that is the subject of a complaint **Complainant:** the organization or individual that files a complaint

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Note: The process shown here applies to complaints that CMS deems to be potentially valid. If a complaint isn't valid, CMS informs the complainant and closes the complaint.

